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ICS 33.040.40
CCS L78

YDB

YDB 073-2012

NGN capability requirements to support multimedia communication centre(MCC) service

下一代网络（NGN）支持多媒体呼叫中心业务的能力需求

(English Translation)

Issued by: Ministry of Industry and Information Technology

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1 Foreword

YDB 073-2012 was issued by Ministry of Industry and Information Technology on 25 March 2012.

The document runs to 11 pages in English translation.

2 Scope Preview

This standard specifies three aspects, namely, the description of the multimedia call center business, the requirements of the multimedia call center business, and the capacity requirements of the NGN to support the multimedia call center service. This standard applies to next-generation network (NGN) environments.

YDB 073-2012 falls under ICS 33.040.40, in the field of telecommunications.

This catalogue holds 20 other YDB standards in that field.

In this catalogue, YDB standards carry edition years from 2011 to 2018.

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3 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document.

ITU-T Y.2233

ITU-T Y.2012-2006

ITU-T G.711

ITU-T G.722.2

ITU-T G.723.1

ITU-T G.729-2006

3GPP TS 26.071 VERSION 6.0.0

TIA-127-C

4 About this standard

Issued by: Ministry of Industry and Information Technology

English translation: about 11 pages (approximate)

5 Related standards

Standards on related subjects:

CJ/T 188-2018 - Technical requirements of utility meters data transmission

YDC 079-2009 - Technical Specifications and Testing Methods of Wireless LAN for Mobile Terminals

YDB 078-2012 - IP-Based virtual network dynamic construction Framework

YDB 074-2012 - Next generation network identity management mechanisms

YDB 072-2012 - Requirements for support of Ubiquitous Network applications and services in the NGN environment

6 Classification and status

International classification (ICS): 33.040.40

Chinese Standard Classification (CCS): L 78

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