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ICS 33.030
CCS M21

YD

# INDUSTRY STANDARD OF THE PEOPLE'S REPUBLIC OF CHINA

# YD/T 6606-2025

## Evaluation specification of customer satisfaction of Internet information services

互联网信息服务用户满意度测评规范

**(English Translation)**

**Issued on: December 17, 2025** **Implemented on: April 1, 2026**

**Issued by: Ministry of Industry and Information Technology**

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## 1 Foreword

YD/T 6606-2025 was issued by Ministry of Industry and Information Technology on 17 December 2025 and has been in force since 1 April 2026.

The YD/T prefix marks a recommended standard. It is not law in itself: it becomes binding when a contract names it, when a regulation or a mandatory standard refers to it, or when a producer declares conformity with it.

The document runs to 15 pages in English translation.

## 2 Scope Preview

This standard specifies the evaluation criteria for user satisfaction assessment of Internet information services, including evaluation principles, evaluation procedures, a clear evaluation plan, survey analysis, and application of results. This standard is applicable to user satisfaction assessment of Internet information services from a user perception perspective, service quality monitoring of Internet information services by third-party organizations and competent authorities, and self-assessment by Internet information service providers.

YD/T 6606-2025 falls under ICS 33.030, in the field of telecommunications.

This catalogue holds 3,420 other YD/T standards in that field.

In this catalogue, YD/T standards carry edition years from 1982 to 2026.



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## 3 About this standard

Sector: Telecommunication Industry Standard (Recommended)

Issued by: Ministry of Industry and Information Technology

English translation: about 15 pages (approximate)

## 4 Related standards

Standards on related subjects:

YD/T 3909-2021 - Vehicle emergency call system based on public telecommunication network - Requirements and architecture

YD/T 3910-2021 - Vehicle emergency call system based on public telecommunication network - Technical requirements and test method of the vehicle emergency rescue platform

YD/T 1761-2012 - Technical requirements for web accessibility

YD/T 6608-2025 - General technical requirements of emergency communication in mountainous and dense forest areas

YD/T 6607-2025 - Mobile internet and smart home system technical requirements of device data model and control interface

YD/T 6601-2025 - Technical requirements of evidence storage and collection services for user authorized telephone and message services

## 5 Classification and status

International classification (ICS): 33.030

Chinese Standard Classification (CCS): M 21

Prefix YD/T: recommended standard.



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