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ICS 33.040
CCS M21

YD

INDUSTRY STANDARD OF THE PEOPLE'S REPUBLIC OF CHINA

YD/T 4306.2-2024

Technical requirements for mobile Internet customer experience management - Part 2: System functions

移动互联网客户体验管理技术要求 第2部分：系统功能

(English Translation)

Issued on: July 5, 2024 **Implemented on: October 1, 2024**

Issued by: Ministry of Industry and Information Technology

Preview: page 1 of 3 shown, 15 in the full document. Complete English PDF, instant download:
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Table of Contents

[Preview only]
1 Scope
2 Normative references
3 Abbreviations
3.1 Terms and definitions
4 General
4.1 Test environment
4.2 UE Information
4.3 Test Implementation
5 Technical requirements

1 Foreword

YD/T 4306.2-2024 was issued by Ministry of Industry and Information Technology on 5 July 2024 and has been in force since 1 October 2024.

It is one of 6 parts of the YD/T 4306 series.

The YD/T prefix marks a recommended standard. It is not law in itself: it becomes binding when a contract names it, when a regulation or a mandatory standard refers to it, or when a producer declares conformity with it.

2 Scope Preview

This standard specifies the functional requirements of the mobile Internet customer experience management system, including customer experience data collection, data preprocessing, analysis services, application functions, etc. This standard is applicable to the design, development and construction of the mobile Internet customer experience management system.

YD/T 4306.2-2024 falls under ICS 33.040, in the field of telecommunications.

This catalogue holds 3,420 other YD/T standards in that field.

In this catalogue, YD/T standards carry edition years from 1982 to 2026.

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3 About this standard

Sector: Telecommunication Industry Standard (Recommended)

Issued by: Ministry of Industry and Information Technology

English translation: about 15 pages (approximate)

4 Related standards

Other parts of this standard:

YD/T 4306.1-2023 - Technical Requirements for Mobile Internet Customer Experience Management - Part 1: Basic Principles

YD/T 4306.3-2023 - Mobile Internet Customer Experience Management Technical Requirements - Part 3: Data Model

YD/T 4306.4-2023 - Technical Requirements for Mobile Internet Customer Experience Management - Part 4: Terminal Data Collection

YD/T 4306.5-2023 - Technical Requirements for Mobile Internet Customer Experience Management - Part 5: Network Data Collection

YD/T 4306.6-2023 - Technical Requirements for Mobile Internet Customer Experience Management - Part 6: Management Data Collection

Standards on related subjects:

YD/T 3909-2021 - Vehicle emergency call system based on public telecommunication network - Requirements and architecture

YD/T 3910-2021 - Vehicle emergency call system based on public telecommunication network - Technical requirements and test method of the vehicle emergency rescue platform

YD/T 1761-2012 - Technical requirements for web accessibility

5 Classification and status

International classification (ICS): 33.040

Chinese Standard Classification (CCS): M 21

Prefix YD/T: recommended standard.

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