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ICS 33.040
CCS M21

YD

INDUSTRY STANDARD OF THE PEOPLE'S REPUBLIC OF CHINA

YD/T 4306.1-2023

Technical Requirements for Mobile Internet Customer Experience Management - Part 1: Basic Principles

移动互联网客户体验管理技术要求 第1部分：基本原则

(English Translation)

Issued on: April 21, 2023 **Implemented on: August 1, 2023**

Issued by: Ministry of Industry and Information Technology

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https://chinastandards.org/standards/yd-t-4306-1-2023

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1 Foreword

YD/T 4306.1-2023 was issued by Ministry of Industry and Information Technology on 21 April 2023 and has been in force since 1 August 2023.

It is one of 6 parts of the YD/T 4306 series.

The YD/T prefix marks a recommended standard. It is not law in itself: it becomes binding when a contract names it, when a regulation or a mandatory standard refers to it, or when a producer declares conformity with it.

2 Scope Preview

This standard specifies mobile Internet customer experience management application scenarios, evaluation methods, as well as the functional structure and physical structure of the supporting system. This standard applies to the design, development and construction of mobile Internet customer experience management systems.

YD/T 4306.1-2023 falls under ICS 33.040, in the field of telecommunications.

This catalogue holds 3,420 other YD/T standards in that field.

In this catalogue, YD/T standards carry edition years from 1982 to 2026.

3 About this standard

Sector: Telecommunication Industry Standard (Recommended)

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English translation: about 15 pages (approximate)

4 Related standards

Other parts of this standard:

YD/T 4306.2-2024 - Technical requirements for mobile Internet customer experience management - Part 2: System functions

YD/T 4306.3-2023 - Mobile Internet Customer Experience Management Technical Requirements - Part 3: Data Model

YD/T 4306.4-2023 - Part 4: Terminal Data Collection

YD/T 4306.5-2023 - Part 5: Network Data Collection

YD/T 4306.6-2023 - Part 6: Management Data Collection

Standards on related subjects:

YD/T 3909-2021 - Vehicle emergency call system based on public telecommunication network - Requirements and architecture

YD/T 3910-2021 - Vehicle emergency call system based on public telecommunication network - Technical requirements and test method of the vehicle emergency rescue platform

YD/T 1761-2012 - Technical requirements for web accessibility

5 Classification and status

International classification (ICS): 33.040

Chinese Standard Classification (CCS): M 21

Prefix YD/T: recommended standard.

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