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ICS 35.240
CCS L67

YD

INDUSTRY STANDARD OF THE PEOPLE'S REPUBLIC OF CHINA

YD/T 4199.5-2023

Cloud business user experience quality evaluation system based on cloud-network collaboration - Part 5: Service experience evaluation method

基于云网协同的上云业务用户体验质量评价体系 第5部分：服务体验评价方法

(English Translation)

Issued on: July 28, 2023 **Implemented on: November 1, 2023**

Issued by: Ministry of Industry and Information Technology

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https://chinastandards.org/standards/yd-t-4199-5-2023

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1 Foreword

YD/T 4199.5-2023 was issued by Ministry of Industry and Information Technology on 28 July 2023 and has been in force since 1 November 2023.

It is one of 5 parts of the YD/T 4199 series.

The YD/T prefix marks a recommended standard. It is not law in itself: it becomes binding when a contract names it, when a regulation or a mandatory standard refers to it, or when a producer declares conformity with it.

2 Scope Preview

This standard specifies the quality evaluation system framework, quality satisfaction evaluation methods, definitions of measurement indicators, and measurement methods for evaluating the service experience of typical cloud services. This standard is aimed at the evaluation of products or services, not the evaluation of service providers. This standard is applicable to the service experience evaluation of cloud services provided by cloud service providers and network operators to enterprises and institutions.

YD/T 4199.5-2023 falls under ICS 35.240, in the field of information technology.

This catalogue holds 725 other YD/T standards in that field.

In this catalogue, YD/T standards carry edition years from 1982 to 2026.

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3 About this standard

Sector: Telecommunication Industry Standard (Recommended)

Issued by: Ministry of Industry and Information Technology

English translation: about 15 pages (approximate)

4 Related standards

Other parts of this standard:

YD/T 4199.1-2023 - Part 1: Quality evaluation method

YD/T 4199.2-2023 - Part 2: Implementation and application methods

YD/T 4199.3-2023 - Part 3: Computational analysis method

YD/T 4199.4-2023 - Part 4: Bottleneck analysis method

Standards on related subjects:

GB/T 36073-2018 - Data management capability maturity assessment mode

5 Classification and status

International classification (ICS): 35.240

Chinese Standard Classification (CCS): L 67

Prefix YD/T: recommended standard.

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