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# INDUSTRY STANDARD OF THE PEOPLE'S REPUBLIC OF CHINA

# YD/T 3764.4-2024

## Cloud computing service customer trust system capability requirements - Part 4: Enterprise-level SaaS service

云计算服务客户信任体系能力要求 第4部分：企业级SaaS服务

**(English Translation)**

**Issued on: December 10, 2024** **Implemented on: April 1, 2025**

**Issued by: Ministry of Industry and Information Technology**

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## 1 Foreword

YD/T 3764.4-2024 was issued by Ministry of Industry and Information Technology on 10 December 2024 and has been in force since 1 April 2025.

It is one of 8 parts of the YD/T 3764 series.

The YD/T prefix marks a recommended standard. It is not law in itself: it becomes binding when a contract names it, when a regulation or a mandatory standard refers to it, or when a producer declares conformity with it.

## 2 Scope Preview

This standard specifies the service requirements for enterprise-level software as a service (SaaS) services, including service capability requirements, service agreement requirements, and basic information disclosure requirements for enterprise-level SaaS services, and provides reference methods for calculating data storage persistence and service availability. This standard is applicable to cloud service providers building enterprise-level SaaS services based on public clouds.



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YD/T 3764.4-2024 is filed under Chinese Standard Classification L67, in the field of electronic components and information technology.

This catalogue holds 2,288 other YD/T standards without an ICS number.

In this catalogue, YD/T standards carry edition years from 1982 to 2026.

## 3 About this standard

Sector: Telecommunication Industry Standard (Recommended)

Issued by: Ministry of Industry and Information Technology

English translation: about 15 pages (approximate)

## 4 Related standards

Other parts of this standard:

YD/T 3764.5-2020 - Cloud Computing Service Customer Trust System Capability Requirements - Part 5: Block Storage Service

YD/T 3764.6-2020 - Cloud Computing Service Customer Trust System Capability Requirements - Part 6: Local Load Balancing Service

YD/T 3764.7-2021 - Cloud Computing Service Customer Trust System Capability Requirements - Part 7: Physical Cloud Host

YD/T 3764.9-2021 - Part 9: Function as a service

YD/T 3764.11-2020 - Cloud Computing Service Customer Trust System Capability Requirements - Part 11: Application Managed Container Service

YD/T 3764.12-2020 - Cloud Computing Service Customer Trust System Capability Requirements - Part 12: Cloud Cache Service

YD/T 3764.13-2020 - Cloud Computing Service Customer Trust System Capability Requirements - Part 13: Cloud Distribution Service

Standards on related subjects:

GB/T 36073-2018 - Data management capability maturity assessment mode

## 5 Classification and status

Chinese Standard Classification (CCS): L 67

Prefix YD/T: recommended standard.



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