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**YD**

**INDUSTRY STANDARD OF THE  
PEOPLE'S REPUBLIC OF CHINA**

**YD/T 2219-2011**

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**General requirements for telecommunication network operation  
and maintenance enterprise**

通信网络运行维护企业一般要求

**(English Translation)**

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### What this standard covers

This standard specifies requirements for operation and maintenance of enterprise communication network basic requirements and management system requirements. This standard applies needs to demonstrate its ability to consistently meet the commitments communication network operation and maintenance services to businesses, for applications that require effective application of management system and continuous improvement processes to enhance customer satisfaction enterprises, applicable to all types of different scale and provide different professional network operation and maintenance services business. Communications network for all operation and maintenance activities can refer themselves to use. Communications network for all operation and maintenance activities can refer themselves to use.

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