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**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

YC/T 514-2014

**Quality management standard for tobacco logistics distribution
center of tobacco commercial enterprises
(English Translation)**

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Foreword

This standard was drafted in accordance with GB/T 1.1-2009 given rules.

This standard was proposed by the State Tobacco Monopoly Bureau.

This standard by the National Standardization Technical Committee on Tobacco Logistics Technical Committee (SAC/TC144/SC9) centralized.

This standard was drafted. Xi'an, Shaanxi Province Tobacco Company, a company in Nanjing, Jiangsu Province, tobacco companies, China National Tobacco Corporation Chongqing City company.

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Cigarette tobacco commercial enterprise logistics distribution center Cigarette logistics and quality management practices

1 Scope

This standard specifies the commercial enterprises of tobacco cigarette tobacco distribution center Logistics Quality Management related terms and definitions General management, quality Aspects of traffic management requirements, implementation procedures and other regulatory requirements.

This standard applies to commercial enterprises cigarette tobacco logistics quality management, engaged in cigarette distribution logistics and services businesses can use the reference.

2 Normative references

The following documents for the application of this document is essential. For dated references, only the dated version suitable for use herein Member. For undated references, the latest edition (including any amendments) applies to this document.

GB/T 18354-2006 logistics terminology GB/T 19000-2008 Quality Management System - Fundamentals and vocabulary (ISO 9000:2005, IDT) YC/T 261-2008 tobacco industry cigarette distribution center job specification YC/T 303-2009 tobacco cigarette commercial enterprises Statistical Indicator System Logistics YC/T 304-2009 tobacco cigarette distribution center commercial enterprise performance evaluation YC/T 305-2009 cigarette tobacco commercial enterprise logistics distribution center service standards YC/T 320-2009 tobacco business enterprise management system standard YC/T 398-2011 cigarette tobacco commercial enterprise logistics distribution center site management practices YC/T 439-2012 cigarette tobacco commercial enterprise delivery service specification

3 Terms and Definitions

GB/T 19000-2008, GB/T 18354-2006, YC/T 261-2008 defined by the following terms and definitions apply to this file.

Cigarette Logistics Quality Management tobaccologisticsqualitymanagement Through the establishment and operation of cigarette logistics quality system to ensure the realization of cigarettes (including cigars, these are the same) quality objects of logistics, operations all activities quality, logistics service quality factors of quality and logistics support to achieve the objectives and requirements, and continuous improvement of all management functions.

Cigarette logistics process tobacco logistics distribution process from the arrival of the cigarette distribution to retail customers to confirm a set of operations, including the arrival confirmation, storage, warehousing, order processing, a library, replenishment, Sorting, shipping, returns processing.

Cigarette logistics objects tobacco logistics objects During the completion of the warehouse receipt to delivery handover, member of smoke logistics operations involved in the process, Cigarette smoke-kind pieces and packaged.

Cigarette logistics operations tobacco logistics operation to do the job for the realization of cigarette distribution function performed.