

ICS 03.080.01
CCS A 20

SB

**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

SB/T 11138-2015

**Position requirement for manager of household electronic and
electrical appliances service and maintenance enterprise
(English Translation)**

Issued on: November 9, 2015

Implemented on: September 1, 2016

Issued by: Ministry of Commerce of the People's Republic of China

Table of Contents

What this standard covers	1
Document data	2
Standards quoted by this document	3

What this standard covers

This standard stipulates the job requirements, job responsibilities, training requirements and examination and certification of the managers of household electrical appliance service maintenance enterprises. This standard is applicable to managers in the household appliance service and repair industry, including managers in household appliances manufacturing and sales enterprises' service management organizations and managerial personnel in home appliance service operators.

Document data

International classification (ICS): 03.080.01.

Chinese classification (CCS): A20.

Estimated length of the Chinese original: 13,191 words.

Standards quoted by this document

GB/T 2900.13-2008; GB/T 28841-2012