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**INDUSTRY STANDARD OF THE  
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**After-sale service specification of mobile communication  
terminals**

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### What this standard covers

This Standard specifies the mobile communication terminal manufacturers, maintenance organizations to provide consumers should follow the service quality of service requirements. This Standard applies to mobile communication terminal manufacturers, service activity maintenance organizations, production, quality of service management based maintenance organizations, may be used as the mobile communication terminal maintenance organization reference service capability evaluation.

### Document data

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### Standards quoted by this document

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