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SB

**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

SB/T 11085-2014

**Management specification of retailers return process
(English Translation)**

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What this standard covers

This standard specifies the retailers in return merchandise return process requirements and direct delivery of goods returned, the return of non-direct delivery of goods distribution center and return the specific process. This standard applies to retail

Document data

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Standards quoted by this document

SB/T 10465-2008