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**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

SB/T 10935-2012

**Technical requirements for tyre claims identification personnel
(English Translation)**

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Foreword

This standard was drafted in accordance with the rules given in GB/T 1.1-2009.

This standard was proposed by the Commercial Technology Quality Center and the China Rubber Industry Association.

This standard is managed by the Ministry of Commerce of the People's Republic of China.

This standard is interpreted by the Ministry of Commerce of the People's Republic of China.

This standard is mainly drafted by. Commercial Technology Quality Center, China Rubber Industry Association, National Rubber Tire Quality Supervision and Inspection Center, Hangzhou Zhongce Rubber Co., Ltd., Triangle Tire Co., Ltd., Shandong Linglong Tire Co., Ltd., Fengshen Tire Co., Ltd.

Shuangqian Group Co., Ltd., Guizhou Tire Co., Ltd., Guangzhou Huanan Rubber Tire Co., Ltd., Tianjin International Joint Tire Rubber Glue Co., Ltd., Jiatong Tire (China) Investment Co., Ltd., Michelin (China) Investment Co., Ltd., Bridgestone (China) Investment Co., Ltd.

Division, Cooper Tire (China) Investment Co., Ltd., Zhengxin Rubber (China) Co., Ltd., Shanghai Hantai Tire Sales Co., Ltd., Beijing Zhengqiangxin Century International Trading Co., Ltd., Hefei Huijiang Trading Co., Ltd., Nanjing Sanmen Tire Co., Ltd., Guangdong Guangdong Port Tyre Chain Co., Ltd., Shaanxi Fujin Tire & Rubber (Group) Co., Ltd., Shenyang Ruihua Tire Co., Ltd., Henan Yudelong Trading Co., Ltd., Guangzhou City Expanded Tire Trading Co., Ltd., Hangzhou Bull Rubber Trading Co., Ltd., Qingdao Bili Trading Co., Ltd., Zhejiang Lianhang Tire City Ltd., New Jinxing Trading (Fujian) Group Co., Ltd.

1 Scope

This standard specifies the terms and definitions of tire claims appraisers, the basic quality requirements for tire claims appraisers, grade division, personnel Job ability requirements.

This standard applies to tire manufacturers, tire importers and agents, wholesalers, retailers, not for retreaded tire companies.

2 Normative references

The following documents are indispensable for the application of this document. For dated references, only dated versions apply to this article.

Pieces. For undated references, the latest edition (including all amendments) applies to this document.

GB/T 6326 tire terminology and its definition SB/T 10468.2 Tire Claim Technical Specification

3 Terms and definitions

The following terms and definitions as defined in GB/T 6326 and SB/T 10468.2 apply to this document.

Tire claims appraisal staff tyreclaimsidentificationpersonnel when tire manufacturers and tire dealers ask questions about tires purchased by users/consumers, they can follow technical regulations and technical documents.

Professional technicians who judge the quality of the technology.

4 Tire Claims Appraisers Classification

Tire claims appraisers are divided into tire claims appraisers, intermediate tire claims appraisers, and senior tire claims appraisers.

5 Professional qualification requirements for tire claim identification personnel

Tire claims appraisers should have the following qualities, including but not limited to.

- Master the technical requirements for tire claims identification;
- Master tire quality standards;
- Master the inspection requirements for tire purchase acceptance;
- Master the technical requirements for storage and storage of tires;
- Master the technical requirements for handling, loading and unloading, and stacking in tire transportation;
- Master the technical requirements for the installation of tires and cars;

- Master the calculation requirements for tire claims;
- Master the technical requirements for tire use.