

**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

SB/T 10666-2012

**Standard of defective consumer products administrative
provisions for retailers
(English Translation)**

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Table of Contents

Preface
1 Scope
2 Terms and definitions
3 General requirements
4 Returns
5 Remove the cabinet
6 Recall
7 Major health and safety accident
Reference

Foreword

This standard is drafted in accordance with the rules given in GB/T 1.1-2009.

This standard is proposed and centralized by the Ministry of Commerce of the People's Republic of China.

The drafting of this standard. China Chain Store & Franchise Association, Wal-Mart (China) Investment Co., Ltd., Beijing Supermarket Chain Co., Ltd.

1 Scope

This standard specifies the general requirements for retailers and the requirements for return, withdrawal and recall.

This standard applies to open-shelf sales, directly to consumers selling food, daily necessities and other commodities retail enterprises.

2 Terms and definitions

The following terms and definitions apply to this document.

Problem goods defective consumer products Quality, packaging, labeling, qualification and other aspects do not meet the mandatory national standards, industry standards and other relevant product performance and requirements s product. mainly include.

- no goods with valid quality certification;

A commodity that does not have a statutory certificate of conformity;

- quality, bar code or mark the unqualified goods;
- more than the shelf life of goods;
- Infringing goods;
- not to obtain production and operation permits, qualification certificates, permits or other corresponding certificate of the supplier of goods;
- production conditions do not meet the national and local regulations or do not meet the retailers and suppliers agreed goods.

Remove the cabinet pulled the problem of goods from the store sales area under the shelves and inventory in the designated area, stop selling behavior.

Recall recal

The act of recovering the goods that have been sold by the retailer in a particular way.

3.1 Health and safety

3.1.1

To ensure that the health and safety of consumers is the most important principle for retailers to manage their problems.

3.1.2

retailers should be in the commodity selection, supplier management, purchase inspection, sales management and other aspects of the implementation of effective management measures for consumption Provide safe goods.

3.1.3

Retailers should monitor the effectiveness of all aspects of day-to-day management and management, and take timely changes to identified problems Into measures.

3.2 Integrity and Disclosure

3.2.1

retailers should operate in good faith.

3.2.2

The issue of public health should be consistent with the principle of openness and transparency.