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**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

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**Operating service specifications in cleaning industry
(English Translation)**

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What this standard covers

This standard specifies the classification of cleaning services, basic requirements, service provisioning, service delivery, service management, and service evaluation and improvement. This standard applies to buildings, structures, facilities and public spaces, transport (such as cars, ships, etc.) class berth, plants and water quality of rivers and other clean sanitation. This standard does not apply to home cleaning.

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Standards quoted by this document

GB 18401; GB 18587; GB/T 18883; GB 19210; GB 50325; DB11/T 512-2007