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**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

SB/T 10468.2-2012

Replacing SB/T 10468.2-2008

**Technical specification of tyre claims
(English Translation)**

Issued on: January 1, 1970

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Foreword

This standard was drafted in accordance with GB/T 1.1-2009 given rules.

This standard replaces SB/T 10468.2-2008 "tire distribution business norms claims made."
this standard SB/T 10468.2-2008 main differences are as follows.

- Increased references relevant normative documents (see Chapter 2);
- Modify the standard name is "tire claims technical specifications";
- Modify the scope, excluding retreaded tires (see Chapter 1, Chapter 1 of the 2008 edition);
- Modify the "claims" of terms and definitions, the original Chapter 3, "claims defining the identity of the parties" and the edition Chapter 3, "Terms and Definitions" Closing and (see Chapter 3, Edition 2008, Chapter 2, Section 3);
- Modify the validity claims (see 52, 2008 edition 15.1.);
- Modify the original Chapter 13 (see Chapter 12, Chapter 13, 2008 edition);
- Modify the contents of "adjusters" (see Chapter 14, Chapter 17, 2008 edition);
- Refined manufacturers, distributors and users responsibility obligations (see Chapter 7 - Chapter 9);
- Refine the tire manufacturers, distributors, mass confirmation of responsibility (see Chapter 10);
- Delete the original standard in Chapter 12, "users/consumers recognized the quality of responsibility" in;
- Delete the original standard tire repair-related content;
- Delete the contents of the original standard of 13.1;
- Remove the "claims credentials" of the contents (see the 2008 version of Chapter 14);

--- Remove the "dispute settlement" of the contents (see the 2008 edition 16.2).

This standard by the China Rubber Industry Association, presented business technology center of mass.

This standard by the People's Republic of China Ministry of Commerce.

This standard by the People's Republic of China Ministry of Commerce responsible for the interpretation.

This standard drafting units. China Rubber Industry Association, the commercial center of mass science and technology, national rubber tires Quality Supervision and Inspection Center, Hangzhou Zhongce Rubber Co., Triangle Tyre Co., Ltd., Shandong Linglong Tyre Co., Ltd., Aeolus Tyre Co., Ltd., Double Coin Holdings Ltd., Guizhou Tyre Co., Ltd., Guangzhou South China Rubber Tire Co., Ltd., Tianjin International Joint Tire Rubber Gelatin Co., Ltd., GITI Tire (China) Investment Co., Ltd., Michelin (China) Investment Co., Ltd., Bridgestone (China) Investment Co., Ltd.

Division, Cooper Tire (China) Investment Co., Ltd., Cheng Shin Rubber (China) Co., Ltd., Shanghai Hankook Tire Sales Co., Ltd., Beijing is strong new Century International Trading Co., Ltd., Hefei, Jiang Trade Co., Ltd., Nanjing three tires limited liability company, Guangdong and Hong Kong and Guangdong-tire-chain Ltd., Shaanxi Fu into Tire & Rubber (Group) Co., Ltd., Shenyang Ruihua Tire Co., Ltd., Henan Delong Trade Co., Ltd., Guangzhou City to expand the tire Trade Co., Ltd. in Hangzhou Bulls rubber, Qingdao times of the Trading Company, even in Zhejiang Hangzhou City tire business Ltd., the new Venus Trade (Fujian) Group Limited.

1 Scope

This standard specifies the principles of the tire of claims, responsibility of the parties, rights, obligations and responsibility for quality finds that the claim Conditions and Methods term and procedures.

This standard applies to passenger car tires, truck tires.

This standard does not apply to retreaded tires.

The standard pneumatic tire for industrial vehicles, engineering machinery tires and agricultural tires for implementation.

2 Normative references

The following documents for the application of this document is essential. For dated references, only the dated version suitable for use herein Member. For undated references, the latest edition (including any amendments) applies to this document.

GB/T 521 tire peripheral dimensions measuring method GB/T 6326 tires terms and

definitions GB/T 9768-2008 tires and maintenance procedures HG/T 2177 quality tire appearance

3 Terms and Definitions

GB/T 6326 defined by the following terms and definitions apply to this document.

Claims claim

Tire manufacturers, distributors of users/consumers purchased, identified the quality of the tires bear the corresponding replacement, return and have Compensation payment responsibility.

Dealer distributor

Sellers tire products. It refers to the tire products sold to the user/consumer distribution companies or operators.

Tire Manufacturer tyremanufacturer Tires producers. Importers imported tires regarded producers.

User user

As a manufacturer of tire data into reproduction purposes users. Tire users generally include but are not limited to car tires, load Heavy automobile tires, OTR tires, industrial vehicles pneumatic tires, agricultural tires.

4 Claims principles

4.1

tire product sales who practiced the principle of who is responsible for handling claims filed.

4.2

tire manufacturers, distributors shall not relieve the provisions of this standard shall be liable to the user/consumer replacement, return the responsibility and obligation.