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**CERTIFICATION AND ACCREDITATION INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

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**Guidelines for Grading and Evaluation of Quality Management
System
(English Translation)**

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for Standardization Work Part 1: Structure and Drafting Rules for Standardization Documents" drafting.

Please note that some contents of this document may refer to patents. The issuing agency of this document assumes no responsibility for identifying patents.

Introduction

As the world enters the fourth industrial revolution, the theories, tools and methods of quality management are undergoing tremendous changes.

Based on the requirements of the management system, promoting the upgrading of the quality management system has become an expectation in the industry. Quality management system upgrade, not simple Instead of a single standard version change, the systemic upgrade of the relevant conformity assessment system will drive the overall upgrade of the enterprise's quality management system, leading to Guide all levels and types of organizations, the whole society, to participate in quality management in an all-round and whole process, so that all relevant parties (including enterprises, consumers, supply chain, etc.) Benefit from quality improvements, including.

a) Introduce a graded evaluation model to reflect the differentiation of enterprise management levels;

- b) Carry out industry characteristic evaluation to meet the specific needs of the industry;
- c) Integrate multiple management systems to improve the overall management efficiency of the enterprise;
- d) Provide quality diagnosis value-added services to meet the multi-level quality needs of enterprises;
- e) Apply new technologies such as the Internet and big data to optimize quality management tools.

Through the graded evaluation of the quality management system, the performance requirements of the market for the quality management system can be met, and the organizers can be promoted to follow the established industry standards.

Features Organizations formulate levels of quality management upgrades, determine the needs of the same industry for different levels of quality management systems, and form industry quality management the system grading standard provides a path for established industry organizations to pursue excellence and exceed customer needs or expectations.

This document is intended to guide relevant industry organizations and their relevant parties on how to carry out grading and evaluation activities of the organization's quality management system in a given industry.

Actions, including the content and preparation guidelines of the grading evaluation criteria, and guidelines for implementing the grading evaluation process and methods.

This document is based on the established industry to organize the formulation of industry quality management system graded evaluation standards and carry out the evaluation work, and strive to evaluate the standards it is necessary to fully reflect the quality characteristics of the industry, so as to help relevant industry organizations improve the effectiveness of the quality management system operation.

Guidelines for Grading and Evaluation of Quality Management System

1 Scope

This document gives the general principles of quality management system graded evaluation, determination and preparation of graded evaluation criteria, implementation and evaluation of graded evaluation A guide to the process and results.

This document is applicable to guide the grading and evaluation activities of the quality management system of the organization according to the established industry. Assessment activities can be used to organize self Evaluations and third-party evaluations.

2 Normative references

The contents of the following documents constitute the essential provisions of this document through normative references in the text. Among them, dated references for documents, only the version corresponding to the date is applicable to this document; for undated reference documents, the latest version (including all amendments) is applicable to this document.

GB/T 19000 Quality Management System Fundamentals and Terminology GB/T 19001 Quality Management System Requirements GB/T 19011 Management System Audit Guidelines

3 Terms and Definitions

GB/T 19000, GB/T 19011 and the following terms and definitions apply to this document.

The activity of classifying the quality management system.

Note 1: The quality management system classification mentioned in this document refers specifically to the activities of classifying the quality management system of a given industry organization.

Note 2: Established industries refer to industries classified on the basis of GB/T 4754 "Classification of National Economic Industries".

For the evaluation of the quality management system to meet the classification requirements.

4.1 Based on GB/T 19001

The grading activities of the quality management system should be based on GB/T 19001, combined with the professional characteristics of the established industry, and refer to the use of advanced quality management systems.

Theoretical methods and tools are used to classify the process and results of a given industry organization's quality management system.

4.2 Reflecting the characteristics of the industry

The quality management system grading activities should be based on industry characteristics and management level, reflect the professional characteristics of the industry, and ensure quality management system grading.

The event has general applicability to organizations within the industry.