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**CERTIFICATION AND ACCREDITATION INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

RB/T 024-2019

**Conformity assessment - Guidelines for application of service
certification technique
(English Translation)**

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Foreword

This standard was drafted in accordance with the rules given in GB/T 1.1-2009.

This standard is proposed and managed by the National Certification and Accreditation Administration.

This standard was drafted. Shanghai Beiheng Testing Technology Co., Ltd., China Certification and Accreditation Association, Shanghai Institute of Quality Management Science, Zhonghuan United (Beijing) Certification Center Co., Ltd., China National Accreditation Center for Conformity Assessment, Beijing Zhongjin Guosheng Certification Co., Ltd., China Traditional Chinese Medicine Science and Technology Development Exchange Center, Guangzhou Saibao Certification Center Service Co., Ltd., Shenzhen Institute of Standards and Technology, Shanghai Quality System Audit Center, China Quality Certification Center, China Certification Certification Co., Ltd., Yuancheng Logistics Co., Ltd., Kunming Tourism Brand Construction Promotion Association.

Introduction

The technical method of service certification is significantly different from product certification. This standard aims to provide service certification within the framework of conformity assessment function law.

Certification technical guidelines to control or reduce the uncertainty of the certification process and its results caused by the typical characteristics of the service.

This standard provides service certification schemes and service certification modes and their combinations, selection of service certification objects, evaluation of service characteristics, and services.

Application techniques such as management auditing can be used to apply the conformity assessment function method given in Appendix A of GB/T 27000-2006, and the application RB/T 301 and RB/T 314 requirements and content implementation service certification

provides technical guidance.

This standard helps promote the validity and consistency of service certification results, and establishes for consumers, users, and a wider range of stakeholders.

Confidence in meeting the requirements of a particular service as a way to address their concerns about a particular service and provide skills for recognition of service certification results Technical basis. This recognition will help promote global trade in services.

This standard can be used as the basis for national or regional accreditation of conformity assessment bodies that implement service certification and/or agreement group peer review.

One of the conditions.

Guidelines for the application of conformity assessment service certification technology

1 Scope

This standard provides application guidelines on technical methods, technical tools, and documented information for service certification programs and their supporting programs.

This standard is applicable to the technical methods applied by third-party conformity assessment agencies in their specific service certification evaluation activities. This standard can also be used for First and second party conformity assessment activities for specific services.

2 Normative references

The following documents are essential for the application of this document. For dated references, only the dated version applies to this article Pieces. For undated references, the latest version (including all amendments) applies to this document.

GB/T 27000-2006 Conformity Assessment Vocabulary and General Principles (ISO/IEC 17000.:2004, IDT) GB/T 27027-2008 Guidelines for the implementation of corrective actions by certification bodies for misuse of their conformity marks (ISO Guide 27. 1983)

GB/T 27030-2006 General requirements for conformity assessment third party compliance mark (ISO/IEC 17030.:2003, IDT) GB/T 27065-2015 Requirements for conformity assessment products, processes and services certification bodies (ISO/IEC 17065.:2012, IDT) GB/T 27067-2017 Conformity Assessment Product Certification Basis and Product Certification Scheme Guide RB/T 301-2016 Technical Guidelines for Conformity Assessment Services Certification RB/T 314-2017 Guidelines for the selection and application of conformity assessment service certification models ISO/IEC TR17028.:2017 Guidelines and Examples for Conformity Assessment Services Certification Schemes

(Conformity assessment-Guidelines and examples of a certification scheme for services)

3 Terms and definitions

The following terms and definitions apply to this document.

Service certification Use conformity assessment technology to provide relevant third-party certification on whether service and management of the service provider meet relevant requirements.

[RB/T 314-2017, definition 3.9] **3.2 Service certification scheme** A service certification system related to a particular service to which the same regulatory requirements, specific rules and procedures apply.

[RB/T 301-2016, definition 3.14] **3.3 Determination** Activity to identify one or more characteristics and characteristic values.

[RB/T 314-2017, definition 3.3] **3.4 Functional assessment method of conformity assessment** it consists of three functions. selection (sampling), determination and review, and certification (decision) .The determination functions include, but are not limited to, evaluation, inspection