

**LIGHT INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

QB/T 2837-2020

Replacing QB/T 2837-2006

**Specification of staffs behavior for household and similar
electrical appliance service**

家用和类似用途电器维修服务从业人员行为规范

(English Translation)

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What this standard covers

This standard stipulates a code of conduct for practitioners of household and similar electrical appliances repair services. This standard applies to the service and management behaviors of practitioners engaged in maintenance services for household and similar electrical appliances. The code of conduct of other after-sales service (installation, debugging, testing, cleaning, maintenance, etc.) practitioners of household and similar electrical appliances can refer to this standard.

Document data

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Standards quoted by this document

GB/T 22766.1; GB/T 33495