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**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

MZ/T 090-2017

**Information Management of Street Management and Services
(English Translation)**

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Foreword

This standard was drafted in accordance with the rules given in GB/T 1.1-2009.

This standard is proposed and managed by the Grassroots Government and Community Construction Department of the Ministry of Civil Affairs.

This standard was drafted. Department of Grassroots Power and Community Construction, Ministry of Civil Affairs, Nanjing Civil Affairs Bureau, Zhihui China Information Development

Co., Ltd., Jiangxi Su Hongxin System Integration Co., Ltd., Nanjing Institute of Standardization.

1 Scope

This standard specifies the information and terms, systems, data, interfaces and information security of street management and services.

This standard applies to the development of information technology for street management and services.

2 Normative references

The following documents are essential for the application of this document. For dated references, only the dated version applies to this document.

For undated references, the latest version (including all amendments) applies to this document.

GB/T 2260-2007 Administrative division code of the People's Republic of China GB/T 2261.1-2003 personal basic information classification and code part 1. human gender code GB/T 2261.2-2003 Personal Basic Information Classification and Code Part 2. Marital Status Code GB/T 2261.5-2003 Personal Basic Information Classification and Code Part 5. Hong Kong, Macao and Taiwan Overseas Chinese Code GB 2312-1980 Basic set of Chinese character encoding character set for information exchange GB 3304-1991 Roman alphabet spelling and codes for names of various nationalities in China GB/T 4658-2006 education code GB/T 4761-2008 Family Relationship Code GB/T 4762-1984 Political Face Code GB/T 7027-2002 Basic principles and methods of information classification and coding GB/T 7408-2005 Data element and exchange format information exchange date and time representation GB 11643-1999 citizenship number GB/T 21062.2 Government Information Resource Exchange System Part 2. Technical Requirements GB/T 21062.3 Government Information Resource Exchange System Part 3. Data Interface Specification GB/T 21062.4 Government Affairs Information Resource Exchange System Part 4. Technical Management Requirements GB/T 21063.2 Directory system of government information resources-Part 2. Technical requirements GA/T 517-2004 Common ID Code MZ/T 012-2014 civil affairs data sharing and exchange coding

3 Terms and definitions

The following defined terms and definitions apply to this document.

3.1 Street management and service of management and service of subdistrict

In order to maintain the normal order of community residents and meet the needs of material and cultural activities of community residents, the street office A series of administrative and public service activities carried out by the people.

3.2 Based data

Information describing the basic attributes of streets and the communities they govern, such as population, housing, geographic location, and constituent institutions.

3.3 Community business data

Information describing thematic attributes of street affairs, business, and services.

3.4 Data exchange

Independent of specific applications, complete reliable and secure data transmission through unified interface specifications, and realize vertical systems and street information in different departments.

The process of obtaining, storing, and applying bidirectional, heterogeneous, and different format data between information systems.

3.5 Exchange domain

The system environment established to solve the needs of specific application topics is composed of multiple switching management centers and several front-end switching systems.

3.6 Exchange center

The exchange management center of the street information platform, manages the exchange of data and exchange processes, and realizes the exchange of street and community information resources and monitoring management.

3.7 Data exchange platform

A computer network information system that centrally distributes, relays, transmits, and receives data for different computer systems that are networked with each other.

4 System

Positioning

Street management and service informationization should be oriented to street workers and

community workers under their jurisdiction, serve residents and enterprises in the jurisdiction, and assist government departments in street management.

And community management and services.

frame

The overall framework should reflect the various subsystems, functions, and interrelationships. For a framework diagram, see Appendix A.

4.2.1 User layer

Internet portal

Internet portals can be centrally constructed at the municipal level, becoming a unified entrance to the street portal group under the jurisdiction of the city, and centralized deployment on the Internet Important information and applications for the management and service of Shangjie Street, the specific requirements include, but are not limited to.

- Based on the needs of the street service objects, sort out the contents of open government affairs, online services, public participation, etc., and provide personalized services;

- Provide functions such as user management, operation monitoring, service acceptance, handling status inquiry, handling result feedback, service complaint, etc.

Support street management and service integration;

- According to the mode of one-point acceptance, copying, and time-limited feedback, the unified entrance acceptance of online services is realized;

- Other public and commercial service websites can be linked with street service websites after approval, providing services to residents;

- Street service agencies can provide users with information services through information kiosks, service halls, community service stations and other channels;

- Support users to obtain street and community information through terminal devices such as personal computers, mobile phones, tablets, phones, and digital TV service;

- Information exchange between call centers, broadcast media, mobile service platforms and portals can be achieved through dedicated gateways and other methods.

4.2.2 Government Affairs Network Portal

The government website portal should respond to the catalogue of information resources released by government departments and cross-department and cross-level application systems to achieve unified entrance and centralized exhibition.