

**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

JT/T 1294-2019

Services specifications of cruise terminal

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(English Translation)

Issued on: December 24, 2019

Implemented on: March 1, 2020

Issued by: Ministry of Transport

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Foreword

This standard is in accordance with GB/T Draft the rules given in 1-2009.

This standard was proposed and managed by the National Port Standardization Technical Committee (SAC/TC 530).

This standard was drafted. Shanghai University of Engineering and Technology, Shanghai Wujingkou International Cruise Port Development Co., Ltd., Ministry of Transport, Water Transport Science Research Institute, Shanghai Communications Commission.

1 Scope

This standard specifies general requirements for cruise port services, as well as requirements for facilities, equipment, signs, service personnel, and operating services.

This standard applies to the service and management of cruise ports.

2 Normative references

The following documents are essential for the application of this document. For dated references, only the dated version applies to this article Pieces. For undated references, the latest version (including all amendments) applies to this document.

GB 5749 Sanitary Standards for Drinking Water GB/T 10001. 1 Public information graphic symbols Part 1. General symbols GB/T 10001. 2 Public Information Graphic Symbols for Signs Part 2. Tourism and Leisure Symbols GB/T 15566. 1 Principles and requirements for setting up a public information-oriented system Part 1. General GB/T 16311 Road traffic

marking quality requirements and testing methods GB/T 18883 Indoor Air Quality Standard
Classification and evaluation of quality grades of GB/T 1873 tourist toilets GB/T 20501. 1
Design principles and requirements for the guiding elements of public information-oriented
systems Part 1. General GB/T 3366 Guidelines for the Barrier-free Design of Urban Public
Transportation Facilities GB/T 34316 Technical requirements for port security systems JT S
165 General design code for seaports JT S 170 Design Specifications for Cruise Terminals
JT J 296 Code for Design and Construction of Port Roads and Yard Pavements

3 Terms and definitions

The following terms and definitions apply to this document.

Cruise

Maritime ships with alignment and regular navigation, as well as facilities for living, entertainment, shopping, etc., which are mainly used for tourists' leisure and vacation.

Note: JT S 170-2015, definition 2. 0. 1.

Cruise visit port port of call the port mainly serving cruise ships has the basic functions of berthing, embarkation of tourists and crew.

Note: Rewrite JT S 170-2015, definition 2. 0. 2.

Port of departure of the cruise port of departour Ports that mainly serve cruise ships and take into account the port where the cruise ships are anchored, with cruise berths, passengers and crew on and off the ship, cruise supply, garbage Functions such as water treatment, visitor clearance, baggage drop-off and crew service.

Note: Rewrite JT S 170-2015, definition 2. 0. 3.

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Cruise home port home port Cruise ship departure port with large passenger scale, complete service functions and high concentration of urban cruise-related industries is the operation of the cruise company in addition to the basic functions of the departure port of a cruise ship, the base should also have functions such as cruise ship maintenance and cruise ship company operation management.

4 General requirements

4.1

Management

4. 1. 1. The cruise port operating unit shall formulate corresponding rules and regulations in accordance with the actual situation of the enterprise, including, but not limited to, the following systems.

- a) the safety management and assessment system of the port area;
- b) equipment management system in the port area;
- c) port sanitation and environmental management system;
- d) port area staff management system;
- e) Production operation system in the port area;
- f) Port area emergency management system.

4.1.2

The cruise port operating unit shall do a good job of maintenance of various facilities and equipment to ensure normal use.

4.1.3

The cruise port operating unit shall provide public transportation service guide and complaint telephone.

4.1.4

The cruise port operating unit shall provide professional training for management and service personnel, and shall not be employed until passing the assessment.

4.1.5

Port workers should wear labor protection articles and work clothes in accordance with regulations.

4.1.6

The cruise port operating unit shall provide tourists with relevant tourist information on the destination port of the cruise.

4.2

Environmental hygiene

4.2.1

All equipment and facilities in the port area shall be clean and tidy and free from debris.

4.2.2

The restrooms in the port area shall meet the requirements of the Class A or higher standard in GB/T 18973.

4.2.3

The ground in the terminal building should be clean and dry without stains.

4.2.4

The air quality of the terminal shall meet the corresponding requirements of GB/T 1888.

5 Facilities and equipment

5.1

Transportation in Minato

5.1.1

The road transportation facilities of cruise ports should meet the requirements of JT S 170 collection and transportation, and should be set up with cruise ships in accordance with the selection of tourists' traffic modes.

The wharf is designed with roads, transportation stations, and other transportation facilities suitable for the amount of tourists.

5.1.2

The lanes/sidewalks/sides of the lanes are smooth and non-destructive, and the luggage trolleys travel smoothly and safely, in accordance with the relevant regulations of JT S 165 and JT J 296

5.1.3

Barrier-free transportation facilities in the port area shall meet the relevant requirements of GB/T 3360.

5.1.4

The cruise port shall provide parking lots according to the conditions of the port area and surrounding roads, and shall meet the following requirements.

- a) There are not less than 2 entrances and exits in the entry and exit passages, and not less than 3 entrances and exits when there are more than 500 parking spaces;
- b) Barrier-free parking spaces are located near the main entrances and exits of the terminal.

5.1.5

Rail transit and bus pick-up and drop-off stations shall meet the relevant requirements of JT S 170.

5.1.6

For cruise ports with a distance of more than 1km from public transportation, the port management unit shall provide shuttle buses and meet the following requirements.

- a) Provide operating schedules, travel guides and other tourist information at the Information Service;