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JR

JR/T 0169-2018

Statistical classification and coding of financial consumer complaints

金融消费者投诉统计分类及编码 银行业金融机构

(English Translation)

Issued by: People's Bank of China

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1 Foreword

JR/T 0169-2018 is issued by People's Bank of China.

The JR/T prefix marks a recommended standard. It is not law in itself: it becomes binding when a contract names it, when a regulation or a mandatory standard refers to it, or when a producer declares conformity with it.

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2 Scope Preview

JR/T 0169-2018 is filed under Chinese Standard Classification A11, in the field of general, standardization and metrology.

This catalogue holds 260 other JR/T standards without an ICS number.

In this catalogue, JR/T standards carry edition years from 1993 to 2026.

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3 About this standard

Sector: Finance Industry Standard (Recommended)

Issued by: People's Bank of China

English translation: about 11 pages (approximate)

Chinese original: about 17,138 characters

4 Related standards

Standards on related subjects:

JR/T 0154-2017 - Technical specification for authentication capability of RMB cash authentication machines

GB/T 19584-2010 - Specification on magnetic stripe data content and application for bank card

GB/T 12406-2008 - Codes for the representation of currencies and funds

JR/T 0176.5-2024 - Securities and futures industry data model - Part 5: Logical data model of futures company

JR/T 0176.3-2021 - Data Model of Securities and Futures Industry - Part 3: Logical Model of Securities Company

5 Classification and status

Chinese Standard Classification (CCS): A 11

Prefix JR/T: recommended standard.

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