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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/Z 27021.11-2022

**Conformity assessment - Requirements for bodies providing audit and
certification of management systems - Part 11: Competence requirements for
auditing and certification of facility management (FM) management systems**

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foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for Standardization Work Part 1. Structure and Drafting Rules of Standardization Documents" drafted.

This document is Part 11 of GB/T 27021 "Requirements for Conformity Assessment Management System Audit and Certification Bodies". GB/T 27021 has

The following sections were published.

- Part 1. Requirements;
- Part 2. Environmental management system audit and certification capability requirements;
- Part 3. Quality management system audit and certification capability requirements;
- Part 4. Large-scale event sustainability management system audit and certification capability requirements;
- Part 5. Asset management system audit and certification capability requirements;
- Part 6. Business continuity management system audit and certification capability requirements;
- Part 7. Requirements for the audit and certification of the road traffic safety management system;
- Part 8. Competency requirements for auditing and certification of urban and community sustainable development management systems;
- Part 9. Anti-bribery management system audit and certification capability requirements;
- Part 10. Occupational health and safety management system audit and certification

capability requirements;

--- Part 11. Facility management system audit and certification capability requirements.

This document is equivalent to ISO /IEC TS17021-11:2018 "Conformity Assessment Management System Audit and Certification Body Requirements Part 11"

Points. Facility Management System Audit and Certification Capability Requirements", the document type is adjusted from ISO /IEC technical specifications to my country's national standards

Guiding technical documents.

Please note that some content of this document may be patented. The issuing agency of this document assumes no responsibility for identifying patents.

Introduction

Facilities Management (FM) integrates multiple disciplines with the aim of influencing the efficiency, productivity and economy of societies, communities and organizations, as well as influencing people

Ways to interact with the built environment. Facility management affects the health, well-being of the majority of the world's population through its management and the services it provides

and quality of life. ISO 41001 builds a framework of coherent rules that enable facility management to achieve its goals and vision. FM manager

Department audit and certification personnel need to have the general capabilities described in GB/T 27021.1-2017, as well as the specific management system described in this document.

Department ability.

This document is a supplement to GB/T 27021.1-2017, and the guidelines in Chapter 4 of GB/T 27021.1-2017 are the requirements of this document

The basics. It specifically clarifies the competency requirements of personnel involved in the certification process specified in Appendix A of GB/T 27021.1-2017.

For interested parties (including customers of the certification body and customers of the certified organization), it is the responsibility of the certification body to ensure that only

Only personnel with corresponding abilities can audit the FM management system. All auditors should have the general competencies described in ISO /IEC 17021-1

force, and the specific capabilities described in this document. Certification bodies need to have the personnel competencies required for each audit scope.

In this document, the following textual expressions apply.

--- "Should" indicates a requirement;

--- "Should" means suggestion;

--- "May" means allow;

--- "Can" indicates possibility or ability.

Conformity assessment management system audit and certification body requirements

Part 11. Facility management management system

Audit and Certification Competency Requirements

1 Scope

This document specifies specific competency requirements for personnel involved in the facility management (FM) management system audit and certification process.

17021-1 Supplement to existing requirements.

Note. In this document, facility management is abbreviated as FM.

2 Normative references

The contents of the following documents constitute essential provisions of this document through normative references in the text. Among them, dated citations

documents, only the version corresponding to that date applies to this document; for undated references, the latest edition (including all amendments) applies to this document.

GB/T 27021.1-2017 Requirements for Conformity Assessment Management System Audit and Certification Body Part 1. Requirements (ISO /IEC

17021.1.2015, IDT)

Note. GB/T 27021.1-2017 Conformity Assessment Management System Audit and Certification Body Requirements Part 1. Requirements (ISO /IEC 17021.1.2015, IDT)

ISO 41001.2018 Facility management management system requirements and guidelines for use (Facilitymanagement-Management

ISO 41011 Facility management terminology (Facilitymanagement-Vocabulary)

Note. GB/T 36688-2018 Facility Management Terminology (ISO 41011.2017, IDT)

ISO 41012 Guidelines for strategic procurement and contracting for facility management (Facility management-Guidance on

Note. GB/T 40059-2021 Guidelines for Facility Management Strategic Purchasing and Agreement Development (ISO 41012:2017, IDT)

3 Terms and Definitions

Terms and definitions defined in ISO 41011 and ISO /IEC 17021-1 apply to this document.

ISO and IEC provide terminology databases for standardization at the following URLs.

4 General competency requirements

The certification body shall determine the competence requirements for each certification function according to Table A.1 in GB/T 27021.1-2017.in determining these capabilities