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NATIONAL STANDARD OF THE PEOPLE'S REPUBLIC OF CHINA

GB/Z 258-2026

Best practices for an internal BPoS handbook

银行产品服务（BPoS）内部描述手册的最佳实践

(English Translation)

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Foreword

GB/Z 258-2026 is a national guiding technical document (GB/Z) of the People's Republic of China, issued on 27 August 2026 by the State Administration for Market Regulation and the Standardization Administration of China.

The document adopts an international standard (ISO or IEC).

It is under the responsibility of the People's Bank of China.

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1 Scope

Best practices for an internal handbook describing banking products and services (BPoS) are the focus of this guiding technical document. Financial institutions that keep consistent, well-structured descriptions of what they offer find it easier to train staff, manage products and respond to customers. It adopts an international standard.

Banks, product managers, compliance and operations teams, and consultants advising financial institutions are the natural audience. A handbook of this kind serves as the internal reference on what each product is, who may buy it and how it is handled, and the document helps institutions organise that material in a sound way.

As a GB/Z document it offers guidance rather than mandatory requirements. Institutions comparing their own documentation practice against a national reference, or operating in the Chinese financial sector, can consult it when building or revising such a handbook. It was issued on 27 August 2026 under the responsibility of the People's Bank of China.

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