

ICS 01.040.03
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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 48137-2026

Specification for social insurance public service items

社会保险公共服务事项规范

(English Translation)

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Foreword

GB/T 48137-2026 is a recommended national standard (GB/T) of the People's Republic of China, issued on 28 August 2026 by the State Administration for Market Regulation and the Standardization Administration of China, with effect from 1 September 2027.

It is under the responsibility of the Ministry of Human Resources and Social Security (Labour).

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1 Scope

Social insurance services reach employers and individuals through offices, online portals and agencies, and this document specifies the public service items involved. It is a service-oriented standard that helps organise how social insurance matters are described and handled, rather than a product or test standard. Its title points to the items of public service in the social insurance field.

Social insurance agencies, local human resources and social security authorities, service centres, and developers of government service platforms are the primary users. Companies that deliver outsourced administration or consultancy for employers may also find it helpful for understanding how service items are defined. The standard is a recommended national standard, so it is voluntary unless adopted by an administrative rule. It was issued on 28 August 2026 and takes effect on 1 September 2027 under the Ministry of Human Resources and Social Security. It is an original Chinese document and does not adopt an international standard.