

ICS 03.080.01

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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 47413-2026

**Guidance on the evaluation of facility management system
maturity**

设施管理体系成熟度评价指南

Issued on: March 31, 2026

Implemented on: July 1, 2026

**Issued by: State Administration for Market Regulation;
Standardization Administration of the PRC**

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Foreword

This document complies with the provisions of GB/T 1.1-2020 "Standardization Work Guidelines Part

1.Structure and Drafting Rules of Standardization Documents". Drafting. GB/T 36688 "Facility Management Terminology", GB/T 43426 "Facility Management System Requirements and Guidance for Use", GB/T 42936 "Guidelines for Facility Management Process Management" and this document together constitute a series of guidelines supporting the establishment and continuous improvement of a facility management system. National standard. Please note that some content in this document may involve

patents. The issuing organization of this document assumes no responsibility for identifying patents. This document was proposed by the China Machinery Industry Federation. This document is under the jurisdiction of the National Technical Committee on Standardization of Facilities Management (SAC/TC581). This document was drafted by: China Jiliang University, Suzhou Boxi Intelligent Systems Co., Ltd., China Machinery Productivity Promotion Center Co., Ltd., and Shenzhen... City Facilities Home Technology Co., Ltd., China Machinery Research Institute of Standards and Technology (Beijing) Co., Ltd., SGS-CSTC Standards Technical Services Co., Ltd., Shanghai Fosun Healthcare (Group) Co., Ltd., Volkswagen (China) Investment Co., Ltd., Beijing Bolvxinyuan Facilities Management Co., Ltd., and Jiaxin Liheng Facilities Management (Shanghai) Co., Ltd., Tencent Technology (Shenzhen) Co., Ltd., Microsoft (China) Co., Ltd., Sony (China) Co., Ltd., Volvo (China) Investment Co., Ltd., Xindazheng Property Group Co., Ltd., Hangzhou Beidouxing Brand Management Co., Ltd., BMW Brilliance Automotive Co., Ltd., Keppel Cloud Carbon Technology Services (Beijing) Co., Ltd., China Electronics Jinxin Digital Technology Group Co., Ltd., Shanghai Donghu Property Management Co., Ltd., Shenzhen Xinghe Zhishan Life Co., Ltd., Shanghai CRIC Information Technology Co., Ltd., and Shenzhen Wanwu Liangxing Property Service Co., Ltd. Service Co., Ltd., China Quality Certification Center Co., Ltd., China Merchants Property Management Integrated Facilities Operation Service (Shenzhen) Co., Ltd., Beijing Zhixing Facilities Technology Co., Ltd., TÜV Rheinland Testing & Certification Services (China) Co., Ltd., Danfoss (Tianjin) Co., Ltd., Duke Kunshan University, Carbon Lock Energy Technology Co., Ltd. Technology (Jiangsu) Co., Ltd. The main drafters of this document are. Yang Youhong, Xu Lei, Zhang Limin, Wu Jiao, Jiang Yuan, Xiang Fei, Huang Chengyu, Xu Qiubo, Zhang Jing, Wu Hao, and Fan Xuesong. Zhu Chunhua, Chen Yuansheng, Chen Kaijun, Yao Haoyang, Huang Gang, Gu Xiyin, Wang Junjun, Ma Hongyu, Wang Zhisheng, Yu Zhen, He Yuan, Sun Zhefeng, Zhang Zhaojuan Zhou Zhe, Liu Gang, Wang Peixun, Xiao Hao, Zhang Mingjie, Zhao Lianhe, Yang Likun, Fan Rongjun, Li Gang. Facility Management System Maturity Assessment Guidelines

1 Scope

GB/T 47413-2026 is the Chinese national standard covering how mature an organisation's facility management is - the levels from reactive maintenance to planned, condition-based and strategic asset management, and the evidence expected at each. First edition, 20,500 words, in force since 1 July 2026. It was issued on 31 March 2026 and has been in force since 1 July 2026, as a first edition. The document is under the responsibility of the China Machinery Industry Federation. This page is published from the official record of the 2026 edition; the clause text of a standard this recent is not yet in circulation, and the figures, limits and tables it contains are those of the document itself, delivered in full with the English translation.

This document establishes the evaluation principles for the maturity of the facility

management system and provides an evaluation indicator system, evaluation methods and levels, and evaluation procedures. Preface, application of evaluation results, maturity grading and examples. This document is applicable to organizations of all types for self-assessment of the maturity of their facility management systems, and can also be used by second-party or third-party organizations to assess the maturity of their facilities management systems. Evaluation of the maturity of the implementation management system.

2 Normative references

The contents of the following documents, through normative references within the text, constitute essential provisions of this document. Dated citations are not included. For references to documents, only the version corresponding to that date applies to this document; for undated references, the latest version (including all amendments) applies. This document.

GB/T 36688 Facility Management Terminology

GB/T 43426-2023 Facility Management System Requirements and Usage Guidelines

3 Terms and Definitions

The terms and definitions defined in GB/T 36688 and the following terms and definitions apply to this document.

3.1 An organization that integrates people, places, and processes within the built environment with the aim of improving people's quality of life and enhancing core business productivity. Functions.

3.2 The entity responsible for facility management.

3.3 management system An organization's set of interrelated or interacting elements that establish its policies and objectives and the processes by which these objectives are achieved. [Source: GB/T 43426-2023, 3.4]

3.4 The level of management and sophistication achieved by an organization in building, implementing, maintaining, and continuously improving its organizational facilities management system.

3.5 A set of key elements used to evaluate the maturity of an organization's facilities management system.

4 Evaluation Principles

The following principles should be followed when evaluating the maturity of a facility management system.