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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 47355-2026

Guidance on outsourcing

外包指南

(English Translation)

Issued on: March 31, 2026

Implemented on: July 1, 2026

Issued by: State Administration for Market Regulation

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Foreword

This document complies with the provisions of GB/T 1.1-2020 "Standardization Work Guidelines Part 1: Structure and Drafting Rules of Standardization Documents".

Drafting.

This document is equivalent to ISO 37500:2014 "Outsourcing Guidelines".

Please note that some content in this document may involve patents. The issuing organization of this document assumes no responsibility for identifying patents.

This document was proposed and is under the jurisdiction of the National Technical Committee on Standardization of Collaborative Business Relationship Management (SAC/TC592).

Introduction

Globally, outsourcing is increasingly becoming an effective means of enhancing value, revitalizing resources, and/or reducing risk. This document aims to provide guidance for various industries.

Industry organizations provide general outsourcing governance guidelines and establish a unified terminology system for outsourcing practitioners across industries. This includes typical outsourcing concepts.

The concept aims to foster mutual understanding among stakeholders by providing a set of practical methods for managing the outsourcing lifecycle.

Outsourcing is a business model in which a supplier delivers products or services to a customer, instead of providing those products or services within the customer's organization.

The method, in which.

---Outsourcing processes are based on procurement decisions (manufacturing or purchasing);

---Resources can be transferred to suppliers;

The supplier is responsible for providing the outsourced services within the agreed timeframe;

---Services can be transferred from an existing supplier to another supplier;

---The client is responsible for outsourcing the business, and the supplier is responsible for providing the outsourcing services.

This document is applicable only if an organization has developed a procurement strategy and believes that outsourcing may be a beneficial approach.

The continuation or termination of an outsourcing arrangement is an important part of the outsourcing lifecycle. This is contingent on the validity of the outsourcing business case and the outsourcing...

If the options are feasible within the procurement portfolio, outsourcing can continue. The decision to continue or terminate outsourcing, as a procurement strategy choice, is part of the customer's procurement process.

The results are not within the scope of this document.

This document.

a) It covers the four phases of the entire outsourcing lifecycle (as shown in Figure 2) and provides terminology, concepts, and processes for best practices.

definition;

b) Provide detailed guidance on the outsourcing lifecycle, processes, and outputs;

c) It provides a universal and independent foundation for various industries, which can be supplemented and customized to meet industry-specific requirements;

d) Can be used before, during, and after the decision to outsource;

e) Aiming to establish mutually beneficial cooperative relationships.

The descriptions for each outsourcing phase provide information for both the client and the service provider.

Outsourcing Guide

1 Scope

This document provides guidance for organizations to establish and maintain successful outsourcing arrangements throughout the contract period, covering the main aspects of outsourcing.

In terms of stages, processes, and governance, it is applicable to organizations of different sizes and industries.