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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 47178-2026

**Basic requirements for providers of science popularization
exhibition and education services**

科普展教服务提供者基本要求

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Foreword

This document complies with the provisions of GB/T 1.1-2020 "Standardization Work Guidelines Part

1.Structure and Drafting Rules of Standardization Documents". Drafting. Please note that some content in this document may involve patents. The issuing organization of this document assumes no responsibility for identifying patents. This document was proposed by the China Association for Science and Technology. This document was proposed and is under the jurisdiction of the National Technical Committee on Standardization of Science Popularization Services (SAC/TC568). This document was drafted by: China National Machinery Industry Corporation (SINOMACH) General Machinery Technology Co., Ltd., Hefei Xunda Information Technology Co., Ltd., and China Science and Technology Museum. National Museum of Natural History, Central China Normal University, Heilongjiang Provincial Science and Technology Museum, Tsinghua University Hefei Public Safety Research Institute, iFlytek Co., Ltd. Limited Company, China International Science and Technology Exchange Center, Anhui Provincial Youth Science and Technology Activity Center, Shanghai Construction Decoration Engineering Group Co., Ltd., China Hefei

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1 Scope

GB/T 47178-2026 is the Chinese national standard covering the organisations that build and run science exhibits - their technical and educational capability, the accuracy of the content, the safety of interactive exhibits and the maintenance of installations handled by thousands of children a week. First edition, in force since 1 September 2026, under the China Association for Science and Technology. It was issued on 27 February 2026 and has been in force since 1 September 2026, as a first edition. The document is under the responsibility of the China Association for Science and Technology. This page is published from the official record of the 2026 edition; the clause text of a standard this recent is not yet in circulation, and the figures, limits and tables it contains are those of the document itself, delivered in full with the English translation.

This document specifies the general requirements for science popularization and education service providers, as well as the requirements for service, management, evaluation, and complaints. This document applies to public institutions, social organizations, and enterprises that provide science popularization and education services to the public.

2 Normative references

The contents of the following documents, through normative references within the text, constitute essential provisions of this document. Dated citations are not included. For references to documents, only the version corresponding to that date applies to this document; for undated references, the latest version (including all amendments) applies.

This document.

GB/T 19012 Quality Management - Customer Satisfaction Organization Complaint Handling Guidelines

GB/T 33170.1 Safety requirements for large-scale events - Part

3 Terms and Definitions

The following terms and definitions apply to this document.

3.1 Relying on science popularization and education resources, various science popularization and education activities aim to popularize scientific and technological knowledge, advocate scientific methods, disseminate scientific ideas, and promote the scientific spirit. A general term for educational activities.

3.2 Possessing dedicated science popularization and education service personnel, with the ability to plan and implement science popularization and education activities, and able to provide services to the public based on science popularization and education resources. Organizations such as public institutions, social groups, and enterprises that provide science popularization and education services.

4 General Requirements

4.1 It should reflect the social education and public service characteristics of science popularization exhibitions and education services.

4.2 The goal should be to improve citizens' scientific literacy, guide the public to cultivate scientific and rational thinking, establish a scientific worldview and methodology, and foster a scientific mindset. A civilized, healthy, green, and environmentally friendly scientific lifestyle, and improved skills in labor, production, and innovation.

4.3 The scope of business or operations should be related to science popularization and education services.

4.4 A standardized service process should be established, and a sound quality management system, environmental management system, and occupational health and safety management system should be in place.

4.5 Should possess the ability to integrate and utilize science popularization exhibition and education resources, as well as the ability to plan and implement science popularization education activities.

4.6 The organization should have dedicated personnel for planning and implementing various science popularization and education services. These personnel should acquire and maintain the necessary knowledge through training. Knowledge and skills.

4.7 Should have experience in science popularization exhibition and education services.

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