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Motor vehicle product recall - Guidelines for manufacturers

汽车产品召回 生产者指南

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part 1: Structure and drafting rules for standardization documents" Drafting.

Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents.

This document was proposed and coordinated by the National Technical Committee for Product Defects and Safety Management Standardization (SAC/TC463).

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Introduction

The "Automotive Product Recall Producer Guidelines" is an important part of China's defective automotive product recall management standards.

Defect analysis and evaluation and recall decision, producer recall implementation process, defect prevention and quality improvement. This document can be used as a guide for

producers to carry out defect It is an important reference for the whole process management of automobile product recall.

A Producer's Guide to Automotive Product Recalls

1 Scope

This document establishes the principles for automobile product manufacturers to carry out recall-related work, and provides the automobile product recall management system, defect analysis Guidance for evaluation and recall decisions, recall implementation processes, defect prevention, and quality improvement.

This document is applicable to automobile product manufacturers, and can be used as a reference by related parts (software) manufacturers and operators.

2 Normative references

GB/T 34402

GB/T 39603

GB/T 39892

3 Terms and definitions

The following terms and definitions apply to this document.

3.1 Manufacturer

A legal person or other organization established in accordance with the law in China that produces automobile products and issues product certificates in its name, as well as a legal person or other organization established in China that produces automobile products and issues product certificates in its name, Enterprises that import automobile products for sale in China or institutions authorized by foreign enterprises in China.

3.2 [Source. GB/T 43387-2023, 4.2, modified]

Natural persons, legal persons and other organizations that produce or provide parts, components, software, systems and algorithms.

3.3 operator

Natural persons, legal persons and other organizations engaged in product production, operation or provision of services.

[Source. GB/T 43387-2023, 4.3]

3.4

The department or organization (may be dedicated or non-dedicated) established by the producer (3.1) to carry out recall work Note. The producer's recall management organization should be composed of recall decision-makers, recall liaison personnel, recall implementation promotion personnel, etc.

3.5

The unit that undertakes specific technical work during the product recall process according to the requirements of the recall authority.

Note. In this document, technical institutions are referred to as such.