

ICS 03.060
CCS A11



**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 44856-2024

**Service specification for entitlement validation in receiving
pension insurance benefits**

养老保险待遇领取资格认证服务规范

Issued on: October 26, 2024

Implemented on: February 1, 2025

**Issued by: State Administration for Market Regulation;
Standardization Administration of the PRC**

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part

1. Structure and drafting rules for standardization documents" Drafting. Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents. This document is proposed by the Ministry of Human Resources and Social Security of the People's Republic of China. This document is under the jurisdiction of the National Technical Committee for Standardization of Social Insurance (SAC/TC474). This document was drafted by: Social Insurance Management Center of the Ministry of Human Resources and Social Security, Social Insurance Fund Management Center of Jiangsu Province, Shandong Provincial Social Insurance Center, Tianjin Social Insurance Fund Management Center, Shanghai Social Insurance Management Center, Guangdong Provincial Social Insurance Insurance Fund Administration, Chongqing Social Insurance Bureau, Ningxia Hui Autonomous Region Social Insurance Administration, Heilongjiang Provincial Social Insurance Bureau Center, Wuxi Social Insurance Fund Management Center, Qingdao Social Insurance Center, Beijing Shijingshan District Social Insurance Management Center, Weifang Social Insurance Center. The main drafters of this document are. Wang Shunyi, Jiang Yanchun, Gao Yongchang, Zhu Dianyue, Liu Tongzhan, Liu Bin, Yuan Jining, Huang Mengjie, Chen Jiawei, Yu Honglai, Huang Qi, Hu Ruiqun, Zhang Hui, Miao Wanlong, Mao Xiaogang, Chen Jingyan, Shen Qixian, Wang Yujin, Zhao Qiang, Zhang Aijun, and Fan Guoqing.

According to the Social Insurance Law of the People's Republic of China, the Social Insurance Administration Regulations and other laws and regulations and relevant policies,

in order to strengthen the treatment Qualification certification management, promote the standardization of pension insurance benefit qualification certification services, improve the public service experience, and effectively prevent fraud To eliminate fraud and false claims and resolve hidden risks in social insurance funds, we now propose service standards for the certification of eligibility for pension benefits. Pension insurance benefit eligibility certification service specifications

1 Scope

GB/T 44856-2024 is the Chinese service specification for verifying entitlement to draw a pension. Every pension system has to confirm periodically that its beneficiaries are alive and still qualify, and how it does so is a genuine service design problem: the traditional annual appearance at a counter is a hardship for exactly the oldest and least mobile, while remote verification by facial recognition or by data matching raises questions of accessibility, error and privacy. The standard sets the basic principles, the responsibilities of the parties, and the workflow: the data-driven silent verification that should resolve the majority of cases without contacting anyone, the self-service remote verification and its fallbacks, the assisted and home-visit verification for those who cannot use it, the handling of the results and of failed verification including the suspension and restoration of payment, and the risk prevention, the records and the service quality requirements. It takes effect on 1 February 2025.

This document establishes the basic principles of the service of eligibility certification for pension benefits (hereinafter referred to as eligibility certification), and stipulates the eligibility certification The job responsibilities, work processes, result application, risk prevention and control, and improvement of the project are described, and the verification method is described. This document is applicable to social insurance agencies at all levels to carry out qualification certification services, human resources and social security grassroots public services It is used for reference by platforms, retiree management service agencies, employers and third-party certification service agencies.

2 Normative references

The contents of the following documents constitute the essential clauses of this document through normative references in this document. For referenced documents without a date, only the version corresponding to that date applies to this document; for referenced documents without a date, the latest version (including all amendments) applies to This document.

GB/T 18894 Electronic document archiving and electronic archive management specifications

GB/T 31594 Social Insurance Core Business Data Quality Specification

GB/T 31596.1 Social insurance terminology Part

3 Terms and Definitions

The terms and definitions defined in GB/T 31596.1, GB/T 31596.2, GB/T 35616 and the following terms and definitions apply to this document. This document repeats some of the terms in GB/T 31596 and gives them more precise meanings.

3.1 The act of a social insurance agency confirming that an insured person or his/her survivors meet the conditions for continuing to receive pension insurance benefits.

Note. The subjects of the pension insurance benefit eligibility certification include retired employees of enterprises who receive monthly benefits, retired employees of government agencies and institutions, and retired employees of urban Recipients of rural residents' basic pension insurance and the survivors of relevant insured persons. [Source: GB/T 31596.2-2015, 5.6, with modifications]

4 Basic Principles

4.1 Comprehensiveness. Build a multi-channel online and offline qualification certification service network covering all persons currently receiving regular pension insurance benefits.

4.2 Convenience. We will continue to integrate intelligent services with traditional services, addressing the difficulties faced by the elderly in using intelligent technologies and facilitating authentication services.

4.3 Security. Standardize authentication data processing activities, ensure data security, and protect the legitimate rights and interests of individuals and organizations.