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**Guidance for evaluating the online learning service
organization**

在线学习服务组织评价指南

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for

standardization work Part 1: Structure and drafting rules for standardization documents" Drafting is required.

Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents.

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A Guide to Evaluating Online Learning Service Organizations

1 Scope

This document provides suggestions and guidance for the evaluation of online learning service organizations, including evaluation objects, evaluation principles, evaluation elements, and evaluation process.

process and evaluation results.

This document applies to the management and implementation of evaluation activities in online learning service organizations.

2 Normative references

GB/T 20271

GB/T 26997-2011

GB/T 33259

GB/T 35273

ISO 29995

3 Terms and definitions

For this document, the terms and definitions defined in ISO 29995 2021, GB/T 26997-2011 and the following apply.

3.1 learning service

A range of activities to promote learning.

[Source. ISO 29993 2017, 3.12]

3.2 Online learning service

Using Internet technology, characterized by time and space separation, with learning resources and/or learning systems, and equipped with service personnel and/or service products Learning services (3.1).

[Source. ISO 29994 2021, 3.1, modified]

3.3 Organization

Individuals or groups that are interrelated and assume different responsibilities and have different authorities in order to achieve certain goals.

Note. Organisations include but are not limited to sole proprietors, corporate bodies, joint stock companies, sole proprietorships, conglomerates, government departments, partnerships, charities or Associations, including branches and associations, whether registered or not and whether public or private. [Source. ISO 21001 2018, 3.1]

3.4 online learning service organization

organizations (3.3) that provide online learning services (3.2)