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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 44193-2024

**General requirement for government online-offline of national
integrated government service platform**

全国一体化政务服务平台一网通办基本要求

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1 Scope

This document stipulates the framework, affairs management, service optimization, service channels, service flow and other aspects of the national integrated government service platform.

Program, public support, security, and evaluation and assessment requirements.

This document applies to all regions and departments in carrying out one-stop government service.

2 Normative references

GB/T 22239-2019

GB/T 32169.1-2015

GB/T 32169.2-2015

GB/T 33190-2016

GB/T 36112-2018

GB/T 36901-2018

GB/T 36902-2018

GB/T 36903-2018

GB/T 36904-2018

GB/T 36905-2018

GB/T 36906-2018

GB/T 39047-2020

GB/T 39554.1-2020

GB/T 39554.2-2020

GB/T 40756-2021

GB/T 43558-2023

3 Terms and definitions

The following terms and definitions apply to this document.

3.1 One-stop government online-offline

Relying on the national integrated government service platform, applying digital technology, driving business process reengineering and service model reshaping, promoting data communication, Business access and service access provide enterprises and the public with an integrated government service model that deeply integrates online and offline.