

ICS 03.120.01
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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 44164-2024

General rules on quality grading of consumer products

消费品质量分级通则

Issued on: June 29, 2024

Implemented on: June 29, 2024

**Issued by: State Administration for Market Regulation;
Standardization Administration of the PRC**

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part 1: Structure and drafting rules for standardization documents" Drafting.

Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents.

This document was proposed and coordinated by the National Technical Committee on Consumer Product Safety Standardization (SAC/TC508).

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General Rules for Quality Classification of Consumer Goods

1 Scope

This document specifies the basic principles, indicator system, determination rules, and grading and labeling methods for consumer product quality grading.

This document is applicable to relevant parties in carrying out standardization related work such as quality grading of various types of consumer products.

2 Normative references

GB/T 36431

3 Terms and definitions

The following terms and definitions apply to this document.

3.1 consumer product

Products designed and manufactured for, but not limited to, personal use, including product components, parts, accessories, packaging and instructions for use.

[Source: GB/T 36431-2018, 3.1]

3.2 Quality

The degree to which a set of inherent characteristics of a consumer product meets requirements.

Note. Characteristics refer to distinguishable features, including physical, sensory, temporal, ergonomic and functional characteristics.

[Source. GB/T 19000-2016, 3.6.2, modified]

3.3 Quality Grading

The process of grading product quality through scientific evaluation and making product quality information clear.

4.1 Applicability

When determining the categories of consumer goods for quality grading, it is advisable to select products with high industry maturity, corresponding national standards or industry standards, and high quality standards.

Products that are differentiated by consumers and need to further eliminate the asymmetric quality information between supply and demand. Consumer product categories are based on GB/T 36431.

4.2 Traceability

The preparation of specific consumer product quality classification standards is based on the following documents.

- National laws, regulations and mandatory standards;
- National and industry standards related to consumer products;