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PEOPLE'S REPUBLIC OF CHINA**

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Guide for standardization of basic public services

基本公共服务标准化工作指南

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part 1: Structure and drafting rules for standardization documents" Drafting.

Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents.

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Guidelines for Standardization of Basic Public Services

1 Scope

This document provides the basic principles and responsibilities of basic public service standardization, as well as the construction and standardization of the basic public service standard system.

Guidance on formulation and supervision of standard implementation.

This document is applicable to guiding the standardization work of basic public services.

2 Normative references

GB/T 24421.2

GB/T 43507

GB/T 43712

3 Terms and definitions

The following terms and definitions apply to this document.

3.1 basic public services

Services are led by the government, guaranteeing the basic needs of survival and development of all citizens and commensurate with the level of economic and social development.

3.2

Standards for facility construction, equipment configuration, staffing, service management, etc. formulated to ensure the provision of basic public services.

3.3

By formulating and implementing basic public service standards, we can improve the process of equalizing, universalizing and facilitating basic public services.

4 Basic Principles

The basic principles of standardization of basic public services mainly include.

- a) Basic security. Taking the basic needs of all citizens for survival and development in a certain period as the starting point and basis, guaranteeing the basics and ensuring the bottom line;
- b) Clarify the scope. formulate and implement standards for items in the national basic public service list, and do not arbitrarily expand the basic public service standards. quasi-range;
- c) Effective implementation. Once the basic public service standards are established, they should be used as the basis for the government to provide basic public services and implemented through laws and regulations.

Ensure the implementation of standards through policy reference, inclusion in fiscal budget, government purchase of services, supervision and inspection, etc.;

- d) Dynamic adjustment. According to the needs of economic and social development, timely adjust the scope and content of standards to continuously improve the basic public Total service level.