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**Telecom and internet service-User personal information
protection requirements**

电信和互联网服务 用户个人信息保护技术要求

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Foreword

This document complies with the provisions of GB/T 1:1-2020 "Standardization Work Guidelines Part 1: Structure and Drafting Rules of Standardization Documents" Drafting:

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Introduction

In recent years, with the rapid development of new generation information and communication technologies such as big data and cloud computing, data assets have become a key factor in telecommunications and the Internet:

An important and indispensable asset for enterprises, user personal information has become the top priority of data assets: However, corporate personal information protection awareness The situation is uneven: Violations of personal information protection in telecommunications and Internet services continue to occur, and users' personal information and rights are infringed: telecommunications and The protection of personal information of Internet service users has been listed as an important regulatory task by industry authorities, and relevant standards for the protection of personal information and rights and interests It is an important basis for industry management and enterprise self-discipline:

This document is based on the Personal Information Protection Law of the People's Republic of China, the Cybersecurity Law of the People's Republic of China, and the National People's Congress The Standing Committee's Decision on Strengthening Network

Information Protection, the Regulations on the Protection of Personal Information of Telecommunications and Internet Users, and other laws and regulations require that line writing:

The existing series of industry standards "Protection of Personal Information of Telecommunications and Internet Service Users" are widely used in the telecommunications and Internet service industries:

It has effectively promoted the healthy development of the telecommunications and Internet service industries in terms of personal information and rights protection: To further ensure telecommunications and The standardization and security of Internet services to prevent users' personal information and rights from being infringed upon are improved and formed in accordance with existing industry standards:

software to further strengthen the broad applicability of user personal information and rights protection:

Protection of personal information of telecommunications and Internet service users skills requirement

1 Scope

This document defines the terms and definitions for the protection of personal information and rights of telecommunications and Internet service users, and stipulates the scope of protection, information classification Classes, classification objects, classification methods and protection requirements:

This document applies to users' personal information and rights and interests in the process of providing services by telecommunications business operators and Internet information service providers: Protect:

2 Normative reference documents

This document has no normative references:

3 Terms and definitions

The following terms and definitions apply to this document: 3:1 Telecommunications business operators and Internet information service providers record electronically or otherwise identified information in the process of providing services:

Or various information related to identifiable natural persons, excluding anonymized information:

Note: Hereinafter referred to as user personal information: 3:2 cessing Telecommunications business operators and Internet information service providers collect, store, use, process,

transmit, provide, and disclose personal information:

Open, delete and other activities:

4 Abbreviations

The following abbreviations apply to this document:

MAC: Media Access Control (MediaAccessControl)

5 Scope of protection of user personal information

The scope of user personal information protection includes telecommunications and Internet service operating entities and the services they provide during business preparation, processing, registration, Electronic or other means collected, stored, used, processed, transmitted, provided, disclosed, and deleted during the entire life cycle including development and termination: