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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 43387-2023

Product recall - Vocabulary

产品召回 术语

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Foreword

This document complies with the provisions of GB/T 1:1-2020 "Standardization Work Guidelines Part 1: Structure and Drafting Rules of Standardization Documents" Drafting: Please note that some content in this document may be subject to patents: The publisher of this document assumes no responsibility for identifying patents: This document is proposed and coordinated by the National Product Defects and Safety Management Standardization Technical Committee (SAC/TC463): This document was drafted by: China Institute of Standardization: The main drafters of this document: Wang Yan, Li Wenzhao, Xie Zhili, Xiao Lingyun, Yin Yan, Wang Changlin, Sun Ning, Dong Honglei, Zheng Jiechang, Tian Jingjing, Hu Wenhao, Song Li, Ding Jie, Liu Yingchun:

This document will provide standardized and consistent common professional terms for product recalls in my country, including providing reference for government departments to carry out relevant work: Examination, thereby improving the understanding of product recalls by enterprises, other organizations, consumers and other sectors of society, and promoting information among all participants in product recalls Sharing and communication make product recall activities more standardized and orderly: product recall terminology

1 Scope

GB/T 43387-2023 is the Chinese vocabulary of product recall. Recall in China is a regulated administrative process run by the market regulation authorities, with defect investigations, filed recall plans and reporting obligations, and it turns on distinctions that must be used precisely: a defect is not a non-conformity, a recall is not a repair campaign, and the party that must act is not always the one whose name is on the product. The standard defines the basic terms, the parties to a recall, the terms of the recall process, the recall data terms, and other related terms, each with its definition and English equivalent. It took effect on 27 November 2023.

This document defines basic terminology, recall parties, processes, recall data, and other aspects commonly used in consumer product and motor vehicle recalls: the term: This document is applicable to consumer product and motor vehicle recall work and research, and can be used as a reference for other product recalls:

2 Normative reference documents

This document has no normative references:

3 Basic terminology

3:1 defect defect Unreasonable dangers endangering personal and property safety that are common among products of the same batch, model or category: 3:2 emission hazard emission hazard Motor vehicles of the same batch, model or category are damaged due to design or production defects or failure to meet specified environmental protection durability requirements: Non-compliance with national air pollutant emission standards or other unreasonable emissions of air pollutants that are common in China: 3:3 recall recall After the manufacturer discovers a defect (or emission hazard) in the product, it reports it to the recall authority, and the defect (or emission hazard) information is made available in a timely manner: Notify consumers effectively, and take measures as planned to eliminate defects (or emission hazards) or reduce safety of products with defects (or emission hazards) Risky activities: 3:4 voluntary recall Producers voluntarily report defect (or emission hazard) information to the recall authority and implement recall activities: 3:

5 Recall influenced recall due to investigation The manufacturer acknowledges the existence of defects (or emission hazards) and implements recall activities after investigation by the recall authorities: 3:

6 Mandatory recall ordered The recall authorities force manufacturers to implement recalls: 3:7 recall number recall number A set of codes used to identify a recall activity: [Source: GB/T 40990-2021, 3:4, with modifications]