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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

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Education and learning services - Vocabulary

教育与学习服务 术语

(English Translation)

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Table of Contents

Preface

Introduction

1 Scope

2 Normative references

3 Terms and Definitions

3.1 General terminology

3.2 Service organization and personnel

3.3 Education and learning activities

3.4 Learning Assessment

3.5 Service evaluation

3.6 Resources and Documents

3.7 Management system

Appendix NA (informative) Comparison table 11 between this document and ISO/TC232 (Technical Committee on Education and Learning Services) standard terminology entries

Index

Reference

Foreword

This document complies with the provisions of GB/T 1.1-2020 "Standardization Work Guidelines Part 1: Structure and Drafting Rules of Standardization Documents" Drafting:

This document is equivalent to ISO 29995:2021 "Education and Learning Service Terminology":

This document has made the following minimal editorial changes:

---Added Appendix NA (informative) "This document and ISO/TC232 (Technical Committee on Education and Learning Services) standard terminology entries Chart";

---Index added:

Please note that some content in this document may be subject to patents: The publisher of this document assumes no responsibility for identifying patents:

Introduction

This file contains 100 term entries: Each term entry is classified according to different elements and contents of education and learning services, for example such as service organizations and personnel, education and learning activities, learning assessment, service evaluation, resources and documents, management system, etc: This document is equipped with various techniques the Chinese Pinyin acronym index of the idiom entry and the acronym index of the corresponding English word:

In ISO/TC232 (Technical Committee on Education and Learning Services), there are differences in the use of some terms and definitions, so the implementation of teaching Harmonization of terminology and definitions in education and learning services is important: This document lists the ISO/TC232 (Education and Learning Service Technology Committee) has published all terms and their definitions in the standard: Although we do not endorse such inconsistencies, differences in the same term are allowed:

same definition: This document aims to provide a reference for the formulation (revision) of relevant standards and encourage the coordination and unification of terms and definitions:

Education and Learning Services Terminology

1 Scope

This document defines the terms and definitions of the ISO/TC232 (Technical Committee on Education and Learning Services) standard:

This document is suitable for education and learning services, and facilitates the communication, understanding and application of standards users and developers:

2 Normative reference documents

This document has no normative references:

3 Terms and definitions

The following terms and definitions apply to this document:

3.1

General terms

3.1.1

learningservice A range of activities to promote learning (B)(3:3:2):

3.1.2

educationalservice the process (3:7:8) of helping learners (A) (3:2:7) acquire and improve

abilities (A) (3:4:13) through teaching (3:3:10), learning or research:

3.2

Service organization and personnel 3.2.1 organization Persons (3:2:6) or groups with responsibilities, authorities and relationships to achieve their set goals (3:7:6):

Note: The concept of organization includes but is not limited to sole proprietors, companies, government departments, partnerships, charitable educational organizations or other institutions, including their branches or affiliates:

Amalgamation, whether joint-stock or non-stock, listed or unlisted:

3.2.2

Organizations (3:2:1) with the core business of providing educational products (3:6:2) and educational services (3:1:2):

Note: Includes some educational organizations within institutions that do not have education as their core business, such as vocational training departments:

3.2.3

Organizations or individuals that provide learning services (3:1:1) other than formal education, including any person involved in providing learning services:

3.2.4

Organizations or individuals that provide language learning services (3:3:9) other than formal education, including any party involved in providing language learning services personnel: