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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

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**Requirements for the operation management of cross-border
e-commerce overseas warehouses**

跨境电子商务海外仓运营管理要求

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Foreword

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Jingquan, Zhou Jian, Li Jingdong, Kang Shan, Yang Mengmeng, Li Ning, Ding Wei, Shi Jin, Huang Zengyang, Hong Junhuang, Li Hongming, Jiang Bin, and Li Cong: Cross-border e-commerce overseas warehouse operation and management requirements

1 Scope

China's national requirements for managing cross-border e-commerce overseas warehouses. An overseas warehouse is stock held in the destination market by a Chinese seller, so that an order placed there is fulfilled locally in a day or two rather than shipped individually from China over weeks. It is the arrangement that made Chinese cross-border retail competitive with domestic sellers in Europe and North America, and it moves the operational problem abroad. The requirements have to cover what a seller cannot supervise directly: the receipt and reconciliation of bulk shipments against customs entries, the inventory accuracy on which every listing depends, the fulfilment and the returns handling in the local market, and the compliance obligations of the destination country, which the warehouse operator satisfies on the seller's behalf. Getting the inventory record wrong is the failure that shows immediately, as orders taken for stock that is not there.

This document stipulates the basic requirements for cross-border e-commerce overseas warehouse (hereinafter referred to as "overseas warehouse") service providers, as well as operational management and Manage assurance requirements: This document applies to the operation and management of overseas warehouse service providers:

2 Normative reference documents

The contents of the following documents constitute essential provisions of this document through normative references in the text: Among them, the dated quotations For undated referenced documents, only the version corresponding to that date applies to this document; for undated referenced documents, the latest version (including all amendments) applies to this document:

GB/T 18354 Logistics terminology

GB/T 35408 E-commerce quality management terminology

GB/T 38652 E-commerce business terminology

3 Terms and definitions

The following terms and definitions as defined in GB/T 18354, GB/T 35408 and GB/T 38652 apply to this document: 3:

1 Cross-border e-commercecross-bordere-commerce Transaction entities belonging to different customs borders conclude transactions and payment settlements through the Internet, and deliver goods and complete transactions through cross-border logistics: Easy

business activities: [Source: GB/T 38652-2020,3:6] 3:

2 According to the needs of cross-border e-commerce business, it is established overseas to provide customers with order fulfillment and value-added services such as receipt, storage, and shipment: flow node:

4 Basic requirements for service providers

1 Overseas warehouse service providers should establish an overseas warehouse operation and management system: 4:

2 Necessary facilities, equipment and auxiliary tools for overseas warehouse operations should be equipped: 4:

3 Management, technology, operations and other professionals necessary for overseas warehouse operations should be equipped: 4:

4 There should be an overseas warehouse operation management information system: 4:

5 Measures should be in place to ensure that overseas warehouse operations are compliant throughout the entire process: