

ICS 03.120.99

CCS L00



**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 42893-2023

**Implementation guidelines for quality monitoring of
E-commerce transacting commodity**

电子商务交易产品质量监测实施指南

Issued on: August 6, 2023

Implemented on: December 1, 2023

**Issued by: State Administration for Market Regulation;
Standardization Administration of the PRC**

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Foreword

This document was issued on 6 August 2023 by the State Administration for Market Regulation; Standardization Administration of the PRC and takes effect on 1 December 2023.

It is a GB/T standard: recommended rather than compulsory, but it is the text a Chinese reviewer applies when assessing a submission.

It is classified under ICS 03.120.99, Chinese classification L00.

This document complies with the provisions of GB/T 1.1-2020 "Standardization Work Guidelines Part 1. Structure and Drafting Rules of Standardization Documents"

Drafting.

Please note that some content in this document may be subject to patents. The publisher of this document assumes no responsibility for identifying patents.

This document is proposed and coordinated by the National E-commerce Quality Management Standardization Technical Committee (SAC/TC563).

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Introduction

my country has initially established a five-in-one e-commerce transaction system of "risk
monitoring, online spot checks, source tracing, local investigation and punishment, and
integrity management".

An online quality monitoring mechanism has been implemented and achieved good results.
Some e-commerce platform operators are also building "real-time" platforms based on
Internet big data.

"Early warning, rapid positioning, risk classification processing, risk data operation" product
quality monitoring mechanism.

This document is prepared to guide various organizations to carry out quality monitoring
activities for e-commerce transaction products in a standardized manner. This document
summarizes and refines

It provides practical experience in information monitoring and random inspection monitoring
related to e-commerce transaction product quality monitoring, and provides guidance to
e-commerce platform operators,

The tripartite monitoring agencies and regulatory authorities carry out quality monitoring
activities for e-commerce transaction products in a standardized manner to promote the
improvement of e-commerce product quality and ensure

The e-commerce industry is developing healthily.

This document can be used in conjunction with GB/T 37538-2019 "Specifications for Online
Monitoring of Product Quality in E-Commerce Transactions".

Implementation Guide for Quality Monitoring of E-commerce Transaction Products

1 Scope

GB/T 42893-2023 covers how a quality monitoring exercise is run on tangible goods sold through e-commerce: the general clause, the preparation of the monitoring, and the carrying out of the monitoring, with an informative annex tabulating the risks that arise during the process and the controls set against them. Terms come from GB/T 35408-2017 and GB/T 37538-2019 and include the platform operator that supplies the online premises, the matching of transactions and the release of information. Buying a sample from a marketplace is not the same as taking one off a shelf. The seller may be hard to locate, the listing can change between the order and the delivery, the goods ship from a warehouse somewhere else, and the buyer is a regulator whose purchase has to hold up afterwards as evidence. Oversight of online trade already runs on risk monitoring, spot checks, source tracing, local enforcement and integrity management, and monitoring is the stage that feeds all of them, so a sampling exercise done inconsistently can be argued away. Written for market regulators, third-party monitoring agencies, and the platform operators drawn into the work.

This document provides general principles for quality monitoring of tangible products for e-commerce transactions, monitoring preparation, monitoring implementation, and monitoring effect evaluation.

process guidance and feedback.

This document is applicable to relevant regulatory authorities and third-party monitoring agencies when conducting e-commerce transaction tangible product quality monitoring activities. It is also applicable to

Operators of various e-commerce platforms monitor the quality of tangible products sold by operators within the platform.

This document does not apply to quality monitoring activities of intangible products in e-commerce transactions.

2 Normative reference documents

The contents of the following documents constitute essential provisions of this document through normative references in the text. Among them, the dated quotations

For undated referenced documents, only the version corresponding to that date applies to this document; for undated referenced documents, the latest version (including all amendments) applies to

this document.

GB/T 22239 Basic requirements for network security level protection of information security technology

GB/T 22240 Information security technology network security level protection grading guide

GB/T 25058 Information Security Technology Network Security Level Protection Implementation Guide

GB/T 27921-2011 Risk management risk assessment technology

GB/T 31167-2014 Information Security Technology Cloud Computing Service Security Guidelines

GB/T 35273-2020 Information Security Technology Personal Information Security Specifications

GB/T 35408-2017 E-commerce quality management terminology

GB/T 37538-2019 Specification for online monitoring of e-commerce transaction product quality

3 Terms and definitions

The following terms and definitions as defined in GB/T 35408-2017 and GB/T 37538-2019 apply to this document.

3.1

In e-commerce, it provides online business premises, transaction matching, information release and other services for both parties or multiple parties to the transaction.

A legal person or unincorporated organization that carries out trading activities independently with multiple parties.

[Source. "E-Commerce Law of the People's Republic of China", Article 9]

3.2

informationinformation

Knowledge about objects (such as facts, events, things, processes or ideas, including concepts) has specific meaning in certain situations.

[Source. GB/T 5271.1-2000,01.01.01]

3.3

Monitor possible risks during implementation.