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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 37919-2019

**Rules for identifying and handling e-commerce products in law
enforcement**

电子商务产品执法查处取证规则

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Foreword

This standard was drafted in accordance with the rules given in GB/T 1.1-2009. Please note that some of the contents of this document may involve patents. The issuing organization of this document is not responsible for identifying these patents. This standard is proposed and managed by the National E-Commerce Quality Management Standardization Technical Committee (SAC/TC563). This standard was drafted. China Academy of Inspection and Quarantine, China National Institute of Standardization, Xiamen Meiya Baike Information Co., Ltd. Beijing Wanxin Integrity Evaluation Co., Ltd., Hangzhou National E-Commerce Product Quality Monitoring and Disposal Center. The main drafters of this standard. Jiang Li, Sun Xinzhaohao, Liu Caihong, Xu Yingcheng, Yang Yuexiang, Li Ying, Li Ya, Zhong Lihua, Ma Chaoying, Ye Kai. E-commerce product law enforcement investigation and evidence collection rules

1 Scope

China's national rules for identifying and dealing with e-commerce products in enforcement action. It specifies the terms and definitions, the basic principles and the workflow, beginning with investigation and the gathering of evidence. This is the enforcement end of the e-commerce standards series, and its difficulty is evidential rather than technical. When a product bought online is found to be non-conforming, the questions that follow are all about proof: that this item came from that listing, that the listing was live at the time, that the seller was the one who shipped it, and that the item was not altered between delivery and testing. Every one of those is contestable in a way that a shop inspection is not, because

the transaction leaves no physical trail - only records held by the platform, the payment processor and the carrier. Fixing a workflow for capturing that chain is what makes an online enforcement finding stand up.

This standard stipulates the basic principles and work processes of electronic data, physical objects and other evidence collection standards in the investigation of e-commerce products. This standard applies to the evidence collection work of e-commerce products law enforcement investigation.

2 Normative references

The following documents are indispensable for the application of this document. For dated references, only dated versions apply to this article. Pieces. For undated references, the latest edition (including all amendments) applies to this document.

GB/T 35408-2017 e-commerce quality management terminology

3 Terms and definitions

The following terms and definitions defined in GB/T 35408-2017 apply to this document.

3.1 E-commerce Business activities for product and service transactions through the information network. [GB/T 35408-2017, definition 2.1.1]

3.2 E-commerce platform electroniccommerceplatform Provide webpage space, virtual business premises, transaction and transaction matching, information release, and funds for both parties or multiple parties in e-commerce An information network system that pays for some or all of the services. Example. Third-party e-commerce platform, self-operated e-commerce platform. [GB/T 35408-2017, definition 2.1.2]

3.3 E-commerce operator electroniccommerceprovider An organization or individual that provides products and services to customers in an e-commerce platform.

Note. including merchants, distribution service providers and payment service providers. [GB/T 35408-2017, definition 2.1.7]

3.4 E-commerce product electroniccommerceproduct Products that are traded through the e-commerce platform (3.2).

3.5 Storage medium storagemedium An electronic device, a hard disk, an optical disk, a USB flash drive, a memory stick, a memory card, a memory chip, and the like having a data information storage function.

3.6 Integrity check value integrity checkvalue In order to prevent electronic data from being tampered with or destroyed, a specific algorithm such as a hash algorithm is used to calculate the electronic data, and the obtained data is used for verification.