

ICS 03.100.01, 13.200
CCS A 90



**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 37228-2025

Replacing GB/T 37228-2018

**Security and resilience - Emergency management - Guidelines
for incident management**

安全与韧性 应急管理 突发事件管理指南

(English Translation)

Issued on: June 30, 2025

Implemented on: October 1, 2025

**Issued by: State Administration for Market Regulation, China National
Standardization Administration**

Table of Contents

Preface	
1 Scope	
2 Normative references	
3 Terms and Definitions	
4 Principle	
4.1 Code of Conduct	
4.2 Unified Command	
4.3 Coordination and linkage	
4.4 All-hazards method	
4.5 Risk Management	
4.6 Preparation	
4.7 Information Sharing	
4.8 Security	
4.9 Flexibility	
4.10 Human Factors	
4.11 Continuous Improvement	
5 Emergency Management	
5.1 Overview	
5.2 Emergency Management Process	
5.3 Emergency Management Organizational Structure	
6 Collaborative work	
6.1 Overview	
6.2 Prerequisites for achieving coordination and cooperation	
6.3 Develop and implement collaborative working methods	
Appendix A (Informative) Emergency Plan for Emergencies	
A.1 Overview	
A.2 Elements of a plan	
Appendix B (Informative) Additional Information on the Organizational Structure of Emergency Management	
B.1 Overview	
B.2 Chain of Command and Unity of Command	
B.3 Joint/Unified Command	

B.4 Control Range

B.5 Designated emergency facilities

B.6 Resource Management

Appendix C (Informative) Example of Emergency Management Tasks

C.1 Incident Command

C.2 Public Information

C.3 Emergency Management Agency

C.4 Expert Advisors

C.5 Action Plan and Command Personnel

C.6 Operational Map

C.7 Service Guarantee

C.8 Personnel

C.9 Information and communications technology support

C.10 Financial/Administrative Management

C.11 Intelligence and Investigations

Appendix D (Informative) Additional information on collaborative work

D.1 Taking a holistic view

D.2 Setting different viewing angles

D.3 Develop and implement collaborative working methods

D.4 Development and implementation coordination

D.5 Communication

Reference

Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part 1: Structure and drafting rules for standardization documents" Drafting.

This document replaces GB/T 37228-2018 "Public Safety Emergency Management Emergency Response Requirements" and GB/T 37228-Compared with 2018, in addition to structural adjustments and editorial changes, the main technical changes are as follows.

- a) The scope has been changed (see Chapter 1, Chapter 1 of the 2018 edition);
- b) Deleted three terms and definitions (see 3.1, 3.2, and 3.3 of the 2018 edition);
- c) Added the principles section in Chapter 4 (see Chapter 4).

This document is modified to adopt ISO 22320:2018 "Guidelines for emergency management - Safety and resilience".

This document has the following structural adjustments compared to ISO 22320:2018.

--- Appendix A corresponds to Appendix D of ISO 22320:2018;

--- Appendix D corresponds to Appendix A of ISO 22320:2018.

The technical differences between this document and ISO 22320:2018 and their reasons are as follows.

--- Changed the wording of the code of conduct (see 4.1) to conform to my country's code of conduct for emergency management;

--- Information release and public opinion control have been added to the emergency management process (see 5.2.1.4) to comply with my country's emergency management process;

--- Change "private enterprises" to "enterprises and institutions" [see 6.3.2.2 c)] to conform to my country's national conditions.

--- "Communication resources" has been added to resource management [see B.6 e)] to comply with resource management in emergencies in my country.

The following editorial changes have been made to this document.

--- Changed the "References" to replace the international standards with the adopted national standards.

1 Scope

This document provides guidance on emergency management, establishes the principles of emergency management, describes the process and organizational structure, and conditions and methods for collaborative work.

This document is applicable to organizations involved in a single structure for incident management of any type and size, as well as to organizations involved in two or more structures.

organize.

2 Normative references

The contents of the following documents constitute the essential clauses of this document through normative references in this document.

For referenced documents without a date, only the version corresponding to that date applies to this document; for referenced documents without a date, the latest version

(including all amendments) applies to this document.

Note: GB/T 44483 Security and Resilience Terminology (GB/T 44483-2024, ISO 22300:2021, MOD)

3 Terms and Definitions

For the purposes of this document, the terms and definitions defined in ISO 22300 apply.

4.1 Code of Conduct

While upholding the principles of objectivity and fairness, we uphold the principle of life first, ensure the authenticity of information, and respect individual dignity and privacy.

4.2 Unified Command

Emergency management requires that everyone obey the command of only one command organization or person at any point in time.

4.3 Coordination and linkage

Emergency management requires the participation of various organizations and the coordinated efforts of all forces.

Note: See Chapter 6 for relevant information.

4.4 All-hazards method

Emergency management needs to consider all types of emergencies, including emergencies that the organization has not yet dealt with.

NOTE: For the definition of all hazards, see ISO 22300.

4.5 Risk Management

Emergency management is based on risk management.

NOTE Guidance on risk management is given in ISO 22300.