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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

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Replacing GB/T 33287-2016

Evaluation of language training services

语言培训服务评价

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part 1: Structure and drafting rules for standardization documents" Drafting is required.

This document replaces GB/T 33287-2016 "Evaluation of Language Training Services". Compared with GB/T 33287-2016, except for the structural adjustment and In addition to editorial changes, the main technical changes are as follows.

- a) Modified the contents of "Fairness", "Standardization", "Reliability" and "Validity" in the "Evaluation Principles" (see 4.1, 4.3, 4.4, 4.5, 2016 4.1 to 4.4 of the 2016 edition), added the evaluation principle of "scientificity" (see 4.2);
- b) Changed "evaluation elements" to "evaluation indicators" and modified some content (see Chapter 5, Chapter 5 of the 2016 edition);
- c) Added the "Flowchart for Language Training Service Evaluation" (see 6.1);
- d) Change "determine the purpose of the evaluation", "determine the scope of the evaluation" and "determine the evaluation interval" to "determine the purpose and scope of the evaluation" (see 6.2, 2016 version, 6.1.1 to 6.1.3);
- e) Change "determine the evaluation indicators" to "establish an evaluation indicator system" (see 6.3, 6.1.4 of the 2016 edition);
- f) Added "Establishing rules for selecting evaluation indicators" (see 6.4);
- g) Change "formulate an evaluation plan" to "formulate an evaluation work plan" (see 6.5, 6.1.5 of the 2016 edition);
- h) Change "collect data" and "process data" to "collect, evaluate and process data" (see 6.6, 6.2.1 of the 2016 edition);
- i) The content of "Calculating Evaluation Scores" has been modified (see 6.7, 6.2.3 of the 2016 edition);
- j) Change "formulate evaluation results" to "issue evaluation results" (see 6.8, 6.3 of the 2016 edition);

k) The wording of requirements related to personal information protection has been revised (see 6.8, 8.1.4 and 8.1.5 of the 2016 version);

l) Added a chapter on "Value Selection Rules" (see Chapter 7).

Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents.

This document is proposed and coordinated by the National Technical Committee on Standardization of Educational Services (SAC/TC 443).

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The previous versions of this document and the documents it replaces are as follows.

--First published in 2016 as GB/T 33287-2016; --This is the first revision.

Language training service evaluation

1 Scope

This document establishes the evaluation principles and indicators for language training services, stipulates the evaluation process, value selection rules and evaluation results, and describes The evaluation method.

This document applies to the evaluation of language training services.

2 Normative references

GB 2894

GB 3096

GB 4943.1

GB 18584

GB/T 18883

GB/T 20271

GB 21027

GB/T 26371

GB 28231

GB/T 33259

GB/T 33288-2025

GB/T 34418-2017

GB/T 35273

GB/T 42574

GB/T 43292-2023

GB/T 43506

GB 50033

GB 50189

GB 50325

GB 55037

3 Terms and Definitions

The terms and definitions defined in GB/T 34418-2017, GB/T 43292-2023 and the following apply to this document.