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PEOPLE'S REPUBLIC OF CHINA**

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Replacing GB/T 30539-2014

**Language service capability level and identification in business
field**

商务领域语言服务能力等级与标识

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Foreword

This document is in accordance with the provisions of GB/T 1.1-2020 "Guidelines for standardization work Part 1: Structure and drafting rules for standardization documents" Drafting.

This document replaces GB/T 30539-2014 "Specification for the identification of business foreign language proficiency of international trade personnel" and GB/T 30539- Compared with 2014, in addition to structural adjustments and editorial changes, the main technical changes are as follows.

- a) Change the proficiency levels and requirements to individual language service proficiency levels and requirements, and increase the number of languages from 4 to 1 to 13 species (see Chapter 4, Chapter 4 of the 2014 edition);
- b) Added content on the organization's language service capability levels and requirements (see Chapter 5);
- c) The content of the language service capability identification has been changed (see Chapter 6, Chapter 5 of the 2014 edition).

Please note that some of the contents of this document may involve patents. The issuing organization of this document does not assume the responsibility for identifying patents.

This document is proposed and coordinated by the National Technical Committee for Standardization of Electronic Business (SAC/TC83).

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The previous versions of this document and the documents it replaces are as follows.

- First published in 2014 as GB/T 30539-2014;
- This is the first revision.

1 Scope

This document specifies language service competency levels, competency requirements, and competency identifiers for individuals and organizations in the business sector.

This document is applicable to users who use Chinese, English, Japanese, Korean, Arabic, Russian, French, Spanish, German, Portuguese, Thai, Business-related operations and activities in Vietnamese and Indonesian.

2 Normative references

GB/T 4880.1-2005

GB/T 28158-2025

3 Terms and Definitions

The following terms and definitions apply to this document.

3.1 business field

Commodity trading activities and the environment that provides services for commodity trading activities.

3.2 Language Service

The act of using language and its carriers to serve social activities.

3.3 4 Personal language service ability levels and requirements

The ability of a person or organization to provide language services (3.2) Note.

Organizations include enterprises, universities, research institutes, social organizations and government departments.

4.1.1 Personal Language Service Ability Level

Individual language service capabilities should be divided into three levels.

- a) advanced capabilities;
- b) intermediate ability;

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