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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 30349-2013

Norms of container services on international freight forwarders

集装箱货运代理服务规范

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Foreword

This standard was drafted in accordance with GB/T 1.1-2009 given rules. This standard is proposed and managed by the People's Republic of China Ministry of Commerce. This standard was drafted. Shenzhen joint aspect of international freight forwarders Limited, the new Epica Shanghai International Logistics Limited, Shanghai Bao Lin International Dangerous Goods Logistics Limited, Fortis Information Technology Development Co., Ltd., Sichuan Jincheng International Freight Forwarders Co. Ltd., Xiamen Door Cheng Logistics Co., Ltd., Yiwu Jinlong International Freight Forwarding Co., Ltd., Jiangsu Far East Logistics Co., Ltd., Hangzhou double-Logistics Limited The company, Minsheng International Freight Forwarding Co., Ltd., Chongqing AP International Logistics (Group) Co., Ltd., Chongqing TGL Logistics Limited Division, the China Ocean Shipping (Group) Corporation, China Sinotrans Group Co., Ltd., China Shipping (Group) Corporation, Jincheng Logistics (Group) Ltd., China Steel International Freight Co. Ltd., Chongqing International Freight Forwarders Association, Xinjiang Tuomuer Freight Forwarders Limited. The main drafters of this standard. Lin Zhong, He Hanwei, Husu Fang, Feng Jianping, Chen Zheng, Liu Xie Bao, GAO, Chen Zhiyong, who really, Ren Zhongwei, King Hund, Liu Lu, Wang, Wu red bag, Chen Dongqi, Liu Jun, Yang Xijiang, Jin Xufeng. Container freight forwarding services specification

1 Scope

China's national service norms for container operations by international freight forwarders. The freight forwarder is the party that makes container shipping usable: it arranges carriage across several modes and several carriers, handles customs and documentation, consolidates cargo, and issues the paperwork on which payment under a letter of credit depends. It is also an unlicensed role in most respects, so the quality of a forwarder is not visible until something goes wrong - and the losses are large, because a mistaken document can strand a container or a mis-declared cargo can cause a fire at sea. Standardising the service defines what the customer is entitled to expect: the process from booking to delivery, the documents at each stage, the information to be provided, the

handling of the container itself, and the responsibilities at each handover. Given that China is the origin of a large share of world container traffic, these norms govern an enormous volume of trade. The standard specifies the business processes and service standards for container freight forwarding in import and export.

This standard specifies the container freight forwarders in the import and export freight services business processes and service standards. This standard applies to the international freight forwarding industry and related businesses.

2 Normative references

The following documents for the application of this document is essential. For dated references, only the dated version suitable for use herein Member. For undated references, the latest edition (including any amendments) applies to this document.

GB/T 22151 International Freight Forwarders job specification

GB/T 22154 requirements for the quality of international freight forwarding services

GB/T 26318 Logistics Network Information System Risk and Prevention

GB/T 26319 International Freight Forwarders document identifier encoding rules

GB/T 26320 International Freight Forwarders information exchange specification

GB/T 26321 international freight forwarding business data element

GB/T 28530 series of international freight forwarding documents documents items

GB/T 28532 Carrier Identifier Encoding Rules

GB/T 28831 norms of international shipping documents Shanzhi

GB/T 28832 quality requirements of international shipping documents Shanzhi

GB/T 28833 International Logistics liability insurance coverage, claims rules

GB/T 28839 declaration of entry and exit of wood packaging specifications

GB/T 30055 international freight forwarders quality of service requirements

3 Terms and Definitions

GB/T 22151, GB/T 22154, GB/T 28832, GB/T 30838, GB/T 30057, GB/T 30056 and GB/T 30055 Definition of terms and definitions apply to this document.

4 General requirements

4.1 Business organization and management should be reasonable, effective and meet one another, and in accordance with the provisions of GB/T 22151 of.

4.2 operational procedures should be standardized, and in line with prevention, control, and risk-averse requirements.

4.3 declaration system should be consistent with the provisions and materials are complete, comprehensive procedures to deal with in a timely manner, and in accordance with GB/T 30055 and GB/T 28839 of Provisions.

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