

CCS Y63



**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 22766.5-2009

**After-sales service for household and similar electrical
appliances - Part5:Particular requirements for water heater**

家用和类似用途电器售后服务 第5部分：电热水器的特殊要求

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Foreword

GB/T 22766 "Household and similar electrical appliances after-sales service" is divided into several parts. Part 1. General requirements; Part 2. Particular requirements for refrigerators; Part 3. Particular requirements for air conditioner; Part 4. Particular requirements for washing machines; Part 5. Particular requirements for electric water heaters; Part 6. Particular requirements for range hoods; Part 7. Particular requirements for vacuum cleaners; Part 8. Particular requirements for drinking fountains; Part 9. Particular requirements for air purifiers; This part of GB/T 22766 Part 5. This section should be GB/T 22766.1-2008 "Household and similar electrical service - Part 1. General requirements" with use. This part supplements or modifies by GB/T 22766.1-2008 formed, GB/T 22766.1-2008 specific terms were not present Mentioned in part, expressed in GB/T 22766.1-2008 the corresponding provisions applicable to this section. This section states that "applicable" part of the table 22766.1-2008 shown in the corresponding provisions of GB/T apply to this section; this section states that "instead of" part, places the provisions of this section Prevail; this part states "addition" part indicates in addition to meeting the 22766.1-2008 corresponding provisions of GB/T , it must also comply with this Part Branch increased provisions. This part of the GB/T 22766.1-2008 provisions increased numbered starting from 101. Appendix A of this section is an informative annex. This part is proposed by the China National Light Industry Council. This part of the National Standardization Technical Committee appliances (SAC/TC46) centralized. This section is drafted. Haier Group, Guangdong Macro Gas Appliance Co., Ltd., Jiangsu BSH Home Appliances Sales Co., Ltd., National Academy of household appliances, Sakura (China) Co., Ltd., AO Smith (China) Water Heater Co., Ltd., Zhejiang Jiang Kangquan Electric Co. The company, Merloni sanitary ware (China) Co., Ltd. The main drafters of this section. Zhangjing Liang, Liu made accurate, Li, Shao Yan, Zhao Zhangning, Liu Yongxing, Xu Feng, Hong Jianbo, Liao Jinzhu. This section first release. Household and similar electrical service Particular requirements for electric water heaters. Part 5

1 Scope

GB/T 22766.5-2009 is the Chinese national standard on after-sales service for household and similar electrical appliances - part5:particular requirements for water heater. The /T suffix marks it as a recommended standard: it is not compulsory by itself, but it becomes binding as soon as a contract, a tender or a customer specification calls it up - which in practice is how most foreign buyers meet it. It was issued on 30 November 2009 by the General Administration of Quality Supervision, Inspection and Quarantine of the People's Republic of China; Standardization Administration of China, and has been in force since 1 March 2010. Classification: ICS (ICS) , CCS Y63. This page is published from the official record of the standard held by the Chinese standards administration: the identification, the dates, the classification and the issuing body are taken from there. The clause text, the tables and the numeric limits are in the document itself, which is delivered complete in English translation.

This section GB/T 22766 specifies the use of electric water heaters for household and similar service basic content and basic requirements. This section applies to GB 4706.11 electric water heater service and the relevant documents specified in GB 4706.12 preparation, implementation and Service activities.

2 Normative references

The following documents contain provisions which, through reference

GB/T 22766 in this section constitute provisions of this section. For dated reference documents Member, all subsequent amendments (not including errata content) or revisions do not apply to this section, however, encouraged to reach under this section Parties to research agreement to use the latest versions of these documents. For undated reference documents, the latest versions apply to this section. Particular requirements

GB 4706.11 Household and similar electrical appliances safety of water heaters (GB 4706.11-2008,

IEC 60335-2-35.2002, IDT) Particular requirements

GB 4706.12 Household and similar electrical appliances - Safety storage water heater (GB 4706.12-2006,

IEC 60335-2-21.1997, MOD) Electric water heater installation specification GB 20429-2006

GB/T 22766.1-2008 household and similar electrical service - Part 1. General requirements

3 Terms and Definitions

Terms and definitions GB/T 22766.1-2008 established in this section apply to GB/T 22766 of.

4 Basic requirements

Except as follows, GB/T 22766.1-2008 in this chapter shall apply. Basic requirements

4.2 Service Party

4.2.101 service shall be established by the electric water heater manufacturer or electric water heater manufacturer or marketing agent entrusted entrusted public Secretary or business, commission set up by the service shall sign a commission agreement with the commissioning party. Number

4.2.102 party service personnel should reach the company's service requirements.

4.3 Basic requirements for premises

4.3.101 party maintenance services workplace should have water and drainage channels.

4.3.102 party maintenance services workplace should have 220V/50Hz power supply. Basic requirements

4.4 Devices

4.4.101 service shall adapt its business activities with the tools specific Table A in Appendix A. 1.

5 service provider

GB/T 22766.1-2008 this chapter apply.

6 service standards

Except as follows, GB/T 22766.1-2008 in this chapter are applicable.