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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 22766.2-2009

**After-sales service for household and similar electrical
appliances - Part 2: Particular requirement for refrigerator**

家用和类似用途电器售后服务 第2部分：电冰箱的特殊要求

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Foreword

GB/T 22766 "Household and similar electrical appliances after-sales service" is divided into several parts. Part 1. General requirements; Part 2. Particular requirements for refrigerators; Part 3. Particular requirements for air conditioner; Part 4. Particular requirements for washing machines; Part 5. Particular requirements for electric water heaters; Part 6. Particular requirements for range hoods; Part 7. Particular requirements for vacuum cleaners; Part 8. Particular requirements for drinking fountains; Part 9. Particular requirements for air purifiers; This part of GB/T 22766 Part 2. This section should be GB/T 22766.1-2008 "Household and similar electrical service - Part 1. General requirements" with use. This part supplements or modifies by GB/T 22766.1-2008 formed, GB/T 22766.1-2008 specific terms were not present Mentioned in part, expressed in GB/T 22766.1-2008 the corresponding provisions applicable to this section. This section states that "applicable" part of the table Shown in GB/T 22766.1-2008 the corresponding provisions applicable to this section; this section states that "instead of" part, places the provisions of this section Prevail; this part states "addition" part indicates in addition to compliance with GB/T 22766.1-2008 the corresponding provisions, shall comply with this Part Branch increased provisions. This part of the GB/T 22766.1-2008 provisions increased numbered starting from 101. Appendix A of this section is an informative annex. This part is proposed by the China National Light Industry Council. This part of the National Standardization Technical Committee appliances (SAC/TC46) centralized. This section is drafted. Haier Group, China Academy of household appliances, BSH Home Appliances Sales Co., Ltd., Jiangsu. The main drafters of this section. Jingui Xiang, Ma Dejun, Bo, Zhao Zhangning. This section first release. Household and similar electrical service Particular requirements for refrigerators. Part 2

1 Scope

GB/T 22766.2-2009 is the Chinese national standard on after-sales service for household and similar electrical appliances - part 2: particular requirement for refrigerator, in the field of domestic and commercial equipment, entertainment, sport. The /T suffix marks it as a recommended standard: it is not compulsory by itself, but it becomes binding as soon as a

contract, a tender or a customer specification calls it up - which in practice is how most foreign buyers meet it. It was issued on 30 November 2009 by the General Administration of Quality Supervision, Inspection and Quarantine of the People's Republic of China; Standardization Administration of China, and has been in force since 1 March 2010.

Classification: ICS 97.040.30, CCS Y61. This page is published from the official record of the standard held by the Chinese standards administration: the identification, the dates, the classification and the issuing body are taken from there. The clause text, the tables and the numeric limits are in the document itself, which is delivered complete in English translation.

This section GB/T 22766 specifies the basic content of household and similar purposes refrigerators and basic service requirements. This section applies to household refrigerators and similar service in the preparation, implementation and service activities related documents.

2 Normative references

The following documents contain provisions which, through reference

GB/T 22766 in this section constitute provisions of this section. For dated reference documents Member, all subsequent amendments (not including errata content) or revisions do not apply to this section, however, encouraged to reach under this section Parties to research agreement to use the latest versions of these documents. For undated reference documents, the latest versions apply to this section. Part 1

GB 4706.1 Safety of household and similar electrical appliances. General requirements (GB 4706.1-2005,

IEC 60335-1. 2001, IDT) Particular requirements

GB 4706.13 Household and similar electrical appliances - Safety refrigerating appliances, ice-cream machines and ice machines (GB 4706.13- 2008,

IEC 60335-2-24.2007, IDT)

GB 5296.2 consumer use - Part 2. Household and similar electrical appliances

GB/T 22766.1-2008 household and similar electrical service - Part 1. General requirements

3 Terms and Definitions

GB/T 22766.1-2008 and established the following terms and definitions apply to this part of the GB/T 22766 of.

3.1 For a household insulated box with a suitable volume and equipment, with the power consumption of the cooling means, and having one or more rooms Room, which includes a freezer, refrigerator-freezers, freezers.

3.2 Service side refrigerator repair service to customers need to place in the service side of place.

3.3 Refrigeration system or spare parts due to problems resulting in the refrigerator performance issues need to open the way to repair the pipeline. Basic requirements 4 service side Except as follows, GB/T 22766.1-2008 in this chapter shall apply.

4.1 General increase. Product description shall comply with GB 4706.1 and GB 5296.2 the requirements. Basic requirements

4.2 Service Party

4.2.101 service shall be established by the manufacturer or refrigerator refrigerator manufacturing enterprises commissioned agents or marketers or companies commissioned by the company, the Commission