

ICS 03.120.10
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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 19029-2009

**Guidelines for the selection of quality management system
consultants and use of their services**

质量管理体系咨询师的选择及其服务使用的指南

(English Translation)

Issued on: September 30, 2009

Implemented on: December 1, 2009

Issued by: Standardization Administration of China

Table of Contents

- Preface
- Introduction
- 1 Scope
- 2 Normative references
- 3 Terms and definitions
- Quality management system consultant selection
- 4.1 Input selection process
- 4.2 Consultant capacity
- 4.3 Ethical Conduct
- 5 Quality management system consultants and services use
- 5.1 Consultant services
- 5.2 Consultant services contracts
- 5.3 Matters to be considered when the service consultant
- Appendix A (informative) Quality management system consultants typical activity
- Annex B (informative) Evaluation of the quality management system consultants
- References

Foreword

This standard is equivalent to using ISO 10019:2005 "Quality Management System Selection and consultant services use a guide." this standard is part of the GB/T 19000 family of standards, and be consistent.

The Standard Annexes A and B are informative appendices.

This standard by the national quality management and quality assurance Standardization Technical Committee (SAC/TC151) and focal points.

The standard by the China National Institute of Standardization is responsible for drafting.

Participated in the drafting of this standard. China National Certification and Accreditation Administration of China Certification and Accreditation Association, China National Conformity Assessment Accreditation center.

Introduction

In the realization of the quality management system in the process, some organizations choose to rely on its own strength, while others organize the help of external consultants service. In order to ensure the quality management system to be established in an effective and efficient manner to achieve organizational goals planned, the choice of consultants Very important. In addition, the use of quality management system consultants and services, the organization's top management involvement and commitment is to ensure the quality an important factor in QMS implementation.

This standard is intended to provide guidance on the factors to be considered when selecting the required quality management system consultants. Organizations choose to meet its implementation when the specific needs, expectations and goals of quality management system consultants aspects of the quality management system, you can use this standard. In addition, the standard it can also be used.

a) the quality management system consultant for quality management system consulting guidelines;

b) advisory body to choose the quality management system consultant guidelines.

GB/T 19029-2009/ISO 10019:2005 Quality management system consultants selection their guide service use

1 Scope

The criteria for the selection and use of quality management system consultants and services provided guidance.

This standard is designed to help organizations choose the quality management system consultant. The standard for the quality management system consultants to mention the ability of the evaluation process for guidance counselors to provide trust services to meet the needs and expectations of the organization.

Note 1: This standard is not intended for certification purposes.

Note 2: The standard used to implement the quality management system, but after appropriate modifications, can also be used to achieve other management systems.

2 Normative references

The following references to the use of this standard is essential. For dated references, only the edition cited mentioned this. For undated references,, the latest edition (including any amendments).

GB/T 19000-2008 Quality Management System Fundamentals and vocabulary (ISO

9000:2005, IDT)

3 Terms and Definitions

GB/T 19000 and established the following terms and definitions apply to this standard.

The establishment of quality management system, documentation, implementation, maintenance and continuous improvement process

NOTE: Quality Control System may include the following.

- a) identifying the required quality management system and their application throughout the organization;
- b) determine the sequence and interaction of these processes;
- c) determined to ensure the effective operation of these processes and to obtain effective control criteria and methods required;
- d) to ensure the availability of resources and information needed to support the operation of these processes and monitoring of these processes;
- e) monitoring of these processes, measurement and analysis;
- f) to take the necessary measures to achieve the planned result of these processes and these processes for continuous improvement.

To achieve the organization's quality management system to give help, advice or information officer

Note 1: The consultant can also help in the realization of the quality management system of partial aspects.

Note 2: This standard is a quality management system consultants to identify whether they have the ability to organize the required provides guidance.

Quality management system consultants selection

4.1.1 Organization's needs and expectations

In the choice of the quality management system consultant, the organization should be based on the overall objectives of the quality management system to identify the quality management system Consultant needs and expectations. Top management should be involved in the quality management system consultants evaluation and selection process.

4.1.2 Consultant Role

In the process of selecting consultants, organizations should consider the quality management system consultant in quality management system implementation role (see

Annex GB/T 19029-2009/ISO 10019:2005