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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

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Quality management systems -- Fundamentals and vocabulary

质量管理体系 基础和术语

(English Translation)

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1 Scope

This Standard describes the fundamental concepts and principles of quality management which are universally applicable to the following:

- organizations seeking sustained success through the implementation of a quality management system;
- customers seeking confidence in an organization's ability to consistently provide products and services conforming to their requirements;
- organizations seeking confidence in their supply chain that product and service requirements will be met;
- organizations and interested parties seeking to improve communication through a common understanding of the vocabulary used in quality management;
- organizations performing conformity assessments against the requirements of GB/T 19001;
- providers of training, assessment or advice in quality management;
- developers of related standards.

This Standard specifies the terms and definitions that apply to all quality management and quality management system standards developed by

SAC/TC 151.

2 Fundamental concepts and quality management

principles

2.1 General

The quality management concepts and principles described in this Standard give the organization the capacity to meet challenges presented by an environment that is profoundly different from recent decades. The context in

Chinese Standards

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