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**NATIONAL STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

GB/T 15731-2015

Replacing GB/T 15731-2008

Star-rating standard for river cruises

内河旅游船星级的划分与评定

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Foreword

This standard was drafted in accordance with GB/T 1.1-2009 given rules. This standard replaces GB/T 15731-2008 "classification and evaluation of river cruise ships star." This standard compared with GB/T 15731-2008, the major technical changes as follows:

- More attention to the quality of the tourist boat service, moderate weakening of supporting facilities and equipment;
- Emphasize integrity, diversity and innovative cruise ships line of products;
- Emphasized Distinctive atmosphere, increasing the special provisions relating to culture;
- Further strengthen and refine safety, environmental protection provisions;
- Improve the tourist boat service quality evaluation operability;
- Emphasis on corporate focus on tourist satisfaction;
- Canceled preparatory stars clause. This standard was proposed by the National Tourism Administration of People's Republic of China. This standard by the National Tourism Standardization Technical Committee (SAC/TC210) centralized. This standard was drafted. National Tourism Administration Regulatory Division Hubei Provincial Tourism Bureau, Wuhan Marine College. The main drafters of this standard. Liren Zhi, Zhang Haiyan, hole Lei, Chen Wei, Yuan Jun, Zhang, Chao, money Songhua. This standard replaces the standards previously issued as follows:
- GB/T 15731-1995, GB/T 15731-2008.

With the rapid development of China's tourism industry and the continuous improvement of the condition of inland water transport, river cruise ships to adapt to industrial restructuring

and industrial Need to upgrade to guide river cruise ships specialization, standardization, specialization, brand and group development, promote river tourism ship management level And improve service quality, and achieved good overall efficiency, and promote the sustainable development of river cruise ships industry. Laid on the GB/T 15731- 2008 "classification and evaluation of river cruise ships star" standard revision. Classification and evaluation of river cruise ships star

1 Scope

GB/T 15731-2015 is the Chinese national standard on star-rating standard for river cruises, in the field of services and company organization. The /T suffix marks it as a recommended standard: it is not compulsory by itself, but it becomes binding as soon as a contract, a tender or a customer specification calls it up - which in practice is how most foreign buyers meet it. It was issued on 4 February 2015 by the General Administration of Quality Supervision, Inspection and Quarantine of the People's Republic of China; Standardization Administration of China, and has been in force since 1 September 2015. Classification: ICS 03.200, CCS R24. This page is published from the official record of the standard held by the Chinese standards administration: the identification, the dates, the classification and the issuing body are taken from there. The clause text, the tables and the numeric limits are in the document itself, which is delivered complete in English translation.

This standard specifies the territory of river cruise ships People's Republic of China (hereinafter referred to as cruise ships) Star - conditions, quality of service and transport Camp specifications. This standard applies to the territory of People's Republic of China inland waters, with 24h (including 24h) above the operating capacity of the various types of tourist boats.

2 Normative references

The following documents for the application of this document is essential. For dated references, only the dated version suitable for use herein Member. For undated references, the latest edition (including any amendments) applies to this document.

GB/T 10001.1 Public information graphical symbols - Part 1. Common symbols

GB/T 10001.2 flag Public information graphical symbols - Part 2. Travel symbols

GB/T 10001.4 flag Public information graphical symbols - Part 4. Symbols for recreation sport

GB/T 10001.9 flag Public information graphical symbols - Part 9. accessibility symbol

GB/T 19001 Quality Management System Requirements

3 Terms and Definitions

The following terms and definitions apply to this document.

3.1 River cruise ships rivercruise Having more than 24h (including 24h) sail for operating capacity for the reception of leisure, vacation, sightseeing, business and conference tourists as the main service Objects, and provide board and lodging, entertainment, shopping, shore excursions and guided tours of river passenger ship.

3.2 Sun deck sundeck There is a certain area for cruise ship tourists outdoor viewing or carry out other top deck outdoor activities.

3.3 Topic culture thethemeofculture From history, geography, folk customs, arts and culture, and many other cultural elements and refining the construction around a particular theme for nuclear Heart, in the form of cultural elements, cultural symbols, culture, cultural activities, etc., so that visitors get a distinct feeling of pleasure and consumption of cultural experience.

4 Star classification and signs

Tourism represents

4.1 star ship with a number of stars. It is divided into five levels, namely one star, two star, three-star, four-star or five-star. lowest It is a star, the highest five-star. The higher the star, the higher the level of tourist boats. 4.2-star flag from the rudder, cruise ships and five-pointed star pattern, indicating the five-pointed star with a one-star, two-pointed star represents two stars, Three five-pointed star represents three-star, four-pointed star represents four-star, five-pointed star represents the five-star. 4.3-star flag tourist boat tourist boat should be placed prominently lobby.