

ICS 91.020
CCS P 53

CJ

**INDUSTRY STANDARD OF THE
PEOPLE'S REPUBLIC OF CHINA**

CJ/T 426-2013

**Public services of scenic and historic areas. Information
service for self-guided tourists**

风景名胜区公共服务 自助游信息服务

(English Translation)

Issued on: January 1, 1970

Implemented on: January 1, 1970

**Issued by: Ministry of Housing and Urban-Rural Development of the
People's Republic of China**

Table of Contents

Preface
Introduction
1 Scope
2 Normative references
3 Terms and definitions
4 General Provisions
5 Service

Foreword

This standard was drafted in accordance with the rules given in GB/T 1.1-2009.

This standard proposed by the Ministry of Housing and Urban Standard and Design Institute.

This standard by the Ministry of Housing and Urban Landscape Architecture Standardization Technical Committee.

This standard was drafted. China Association of Scenic Areas, Beijing Sunshine Ruize Technology Co., Ltd., to expand automatic guided technology (Beijing) has Limited, Urban Construction Research Institute, Ministry of Housing and Urban-Rural Planning and Management Center, the construction of Comprehensive Investigation and Design Institute Co., Ltd., North Beijing Construction Digital Technology Co., Ltd., Qingcheng Mountain - Dujiangyan Scenic Area Authority, Mount Emei - Leshan Giant Buddha Scenic Area Management Committee Commission, Huangshan Scenic Area Management Committee, Jiuzhaigou Scenic Area Authority.

Introduction

In order to implement the "Scenic Area Ordinance (State Council Order No. 474) and the relevant provisions of the State, strengthen the standardized management of scenic spots, mention High scenic spots public service quality, better guide and regulate the construction of public services in scenic areas, specially formulated this standard.

This standard summarizes the domestic and international scenic area service and management experience, based on its common and common part of the development of uniform standards and Maintain the scalability of public service construction in the scenic area and further enhance the integrated service level of the industry in the scenic area.

This standard is to support the construction of scenic spots public service information infrastructure in the basic requirements of the standard self-help travel information Service is based on the scenic area managers, scenic area tourists, scenic spots public service information related to the construction of the application system Operation and maintenance for the use of objects, regulate the self-service tour information services and services. The formulation of this standard will help to further enhance the wind Scenic spots public service quality and scenic tour security.

Scenic area public service Self-service information service

1 Scope

This standard specifies the scenic spot digital tourism travel information service (hereinafter referred to as "self-service travel information service") the basic content of kimono Service form.

This standard applies to the digital construction of scenic spots, tourist information for the self-help tourists and scenic area management.

2 Normative references

The following documents for the application of this document is essential. For dated references, only the dated version applies to this article Pieces. For undated references, the latest edition (including all amendments) applies to this document.

CJ J/T 171 Landscape Designation CJ J/T 173 scenic spots tour commentary system standards

3 Terms and definitions

The following terms and definitions apply to this document.

Location service Through a variety of ways to get the visitor's current area, to provide visitors with services.

Electronic tour guide audioguide Tour guides for tourists in the scenic area to explain equipment, to provide visitors with real-time explanation, and with direction recognition, voice guidance Features.

4 General provisions

Self-service information service should provide visitors with rich, practical self-help travel information, comprehensive tourist information for the query, the scenery Resorts electronic guide, automatic explanation and other personalized needs.

5.1 Service content

5.1.1

Self-service tour should include comprehensive service information, public service information, ticket service information, scenic spot service information, tour service information, meteorological service information, traffic service information, regional traffic service information, catering service information, accommodation service information, transportation service information, Product service information, entertainment service information, performance service information, equipment explanation service information, staff explanation service information, location service information, Emergency service information, safety service information, guidance service information, health service information, broadcast information service, special service information, virtual tour service Information and so on.